

Reaching Home: Canada's Homelessness Strategy
Community Homelessness Report

Peterborough, ON

2025-2026

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

CHR 1

Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **improve access to safe, appropriate housing** over the last year.

Your response could include information about:

- Homelessness prevention and shelter diversion efforts;
- Housing move-ins;
- New investments in housing, subsidies and/or supports;
- Changes to investments in Housing First to respond to emerging needs, identifying the current percentage of Reaching Home funding allocated to this programming;
- Gaps in services;
- Efforts to support community capacity and/or innovation;
- Collaboration with other sectors;
- Efforts to address homelessness for specific groups (e.g., youth); and/or,
- Efforts to meet Reaching Home minimum requirements.

During this reporting period, through a collaborative consultation with service agency partners and community members, Peterborough has identified the most pressing needs of the community to help shape the investment priorities of Reaching Home funding - that is to create, preserve, and enable equitable access to housing stock. Congruent to this, the community has also identified the importance of investing in Indigenous programs and partnerships. Progress related to this investment will be reported in future submissions.

The past year has seen investment of Reaching Home funds into housing stock through the construction of an additional rental unit in a currently existing home, which is intended for use as a transitional housing with support. Additionally, new investments were made into existing supportive transitional housing services to ensure that vulnerable community members are supported in their journey throughout the continuum of homelessness to permanent housing.

Meanwhile, programs that were started in the previous year continue to bear fruit. For instance, the community hub continues to be a critical provider of low-barrier shelter and stabilization supports for the most vulnerable members of the community.

CHR 2

How has the community's approach to addressing homelessness changed with the implementation of Reaching Home?

Communities are strongly encouraged to use the **"Reflecting on the Changing Response to Homelessness"** worksheet to help them reflect on how the approach has changed and the impact of these changes at the local level. Communities are also encouraged to reflect on changes to investments in Housing First over time, where applicable.

Peterborough continues to recognize the central role of Coordinated Access in the approach to addressing homelessness in the community. This is made evident with investments in external consultants to provide enhancement services for Coordinated Access including HIFIS support, maintenance, user training and report development. Beyond investments in system improvements, the development of the Peterborough Area Coordinated Access System Governance Table provides oversight, direction, and decision-making related to the design, implementation, and continuous improvement of the Coordinated Access System.

With the community having identified the need to strengthen support of Indigenous programs and partnership with Indigenous organizations, efforts are underway to ensure that future funding processes support Indigenous self-determination, are culturally grounded and demonstrate equitable funding decisions including the hiring of an Indigenous Consultant and the formation of an Indigenous Advisory Group. As the work continues in this area, progress and related developments will be reported in future submissions.

Collaboration between Indigenous and non-Indigenous partners

Note: It is expected that communities will continuously work to improve collaboration between Indigenous and non-Indigenous partners over time. If your community is working to improve a specific collaboration requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.

CHR 3

Please select your community from the drop-down menu:

Peterborough County (ON)

Your community: Has only DC funding available.

CHR 4

a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of:

● Implementing, maintaining and/or improving the Coordinated Access system ?	Yes (Continuous improvement)
● Implementing, maintaining and/or improving, as well as using the HMIS ?	Yes (Continuous improvement)
● Strengthening the Outcomes-Based Approach ?	Yes (Continuous improvement)

As a reminder, meaningful collaboration with local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please indicate **if any** of the following activities took place:

- Your community has established processes (formal or informal) for engaging with Indigenous partners on issues related to Coordinated Access and/or the HMIS.

→ Coordinated Access:

Yes

→ HMIS:

Yes

- Indigenous partners have roles and responsibilities related to governance for the Coordinated Access system and/or the HMIS throughout the lifecycle of these systems (implementation, maintenance and improvement).

→ Coordinated Access:

Yes

→ HMIS:

Yes

- Indigenous partners participate in Coordinated Access:

Yes

- Indigenous partners actively use the HMIS:

Yes

- Indigenous partners have access to HMIS data and reports:

Yes

- Indigenous partners participate in the Outcomes-Based Approach:

Yes

Note: As applicable, these activities should be described in further detail in CHR 4(c). This list is not meant to be exhaustive. Other relevant activities not listed above should be described in CHR 4(c).

c) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

An Indigenous Consultant was hired at the beginning of 2026 to undertake a targeted review of Indigenous-specific and Indigenous-inclusive initiatives and other related HIFIS data practices to support efforts to meet the Reaching Home Scorecard requirements. This review has uncovered areas for improvement which will inform future engagements that are inclusive and culturally responsive. In addition, the same consultant led an independent Indigenous RFP process for the funding that was allocated to Indigenous led/supported projects by the CAB. They setup an Indigenous Advisory Board and created a Indigenous led and supported RFP process for that allocation of funding. The Advisory Board that was created will also be available throughout the upcoming year to provide consultation and support to other Coordinated Access changes or systems to ensure that we are supporting

	consultation and support to other Coordinated Access changes or systems to ensure that we are supporting Indigenous people and perspectives in our community.	
CHR 5	a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the local Indigenous partners, including those that sit on your CAB?	Yes
	As a reminder, meaningful collaboration on the CHR with local Indigenous partners is expected for your community.	
	b) When asked whether collaboration occurred related to the completion of the CHR, under CHR 5(a) , you answered Yes. As a follow up to this, please indicate if any of the following activities took place:	
	Engagement with Indigenous partners took place in the early stages of CHR development, to determine how collaboration should be undertaken for the CHR.	Yes
	Collaboration with Indigenous partners took place when developing and finalizing the CHR.	Yes
	Indigenous partners reviewed and approved the final CHR.	Yes
Note: As applicable, these activities should be described in further detail in CHR 5(c). This list is not meant to be exhaustive. Other relevant activities not listed here can be described in CHR 5(c).		
c) When asked whether collaboration occurred related to the completion of the CHR, under CHR 5(a), you answered Yes. As a follow up to this, please describe the collaboration that took place in more detail. Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.		
Indigenous partners such as the Nogojiwanong Friendship Centre continue to be integral in the development of the CHR through their projects supported by Reaching Home funding, and their engagement as Community Advisory Board member. Additionally, during the reporting year, the United Way has engaged the services of an Indigenous Consultant to assess the accuracy and responsiveness to Indigenous realities of the community's homelessness-serving ecosystem in general, and Reaching Home funding requirements in particular. This consultant has created an Indigenous Advisory Board who supported the Indigenous RFP process and will be available to support any ongoing Coordinated Access changes this year to ensure Indigenous people and perspectives are considered and supported.		
End of Section 1		

SECTION 2: COORDINATED ACCESS SELF-ASSESSMENT

Note: It is expected that communities will continuously work to improve their Coordinated Access system over time. If your community is working to improve a specific Coordinated Access requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.

Governance and Partnerships

RH MR

Note: For communities that receive both Designated Communities (DC) and Indigenous Homelessness (IH) funding, this section is specific to the **DC Community Advisory Board (CAB)**.

CA 1	Communities must maintain an integrated, community-based governance structure that supports a transparent, accountable and responsive Coordinated Access system, with use of an HMIS. The CAB must be represented in this structure in some way.																												
	<table border="1"> <tr> <td data-bbox="203 493 941 588">a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?</td> <td data-bbox="941 493 1245 588">Yes</td> </tr> <tr> <td data-bbox="203 588 941 661">b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?</td> <td data-bbox="941 588 1245 661">Yes</td> </tr> </table>	a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?	Yes	b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes																								
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b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes																												
CA 2	Does the integrated governance structure that supports Coordinated Access and use of HMIS include representation from the following: - Federal Homelessness Roles: <table border="1"> <tr> <td data-bbox="203 766 941 861">→ Community Entity:</td> <td data-bbox="941 766 1245 861">Yes – as a CAB member with ex officio status and a member of the overall governance structure</td> </tr> <tr> <td data-bbox="203 861 941 913">→ Community Advisory Board:</td> <td data-bbox="941 861 1245 913">Yes</td> </tr> <tr> <td data-bbox="203 913 941 997">→ Housing, Infrastructure and Communities Canada (HICC):</td> <td data-bbox="941 913 1245 997">Yes – as a CAB member with ex officio status</td> </tr> <tr> <td data-bbox="203 997 941 1039">→ Organization that fulfills the role of Coordinated Access Lead:</td> <td data-bbox="941 997 1245 1039">Yes</td> </tr> <tr> <td data-bbox="203 1039 941 1081">→ Organization that fulfills the role of HMIS Lead:</td> <td data-bbox="941 1039 1245 1081">Yes</td> </tr> </table> - Homelessness roles from other orders of government: <table border="1"> <tr> <td data-bbox="203 1134 941 1218">→ Provincial or territorial government:</td> <td data-bbox="941 1134 1245 1218">Yes – as a CAB member and a member of the overall governance structure</td> </tr> <tr> <td data-bbox="203 1218 941 1312">→ Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):</td> <td data-bbox="941 1218 1245 1312">Yes</td> </tr> <tr> <td data-bbox="203 1312 941 1396">→ Municipal government:</td> <td data-bbox="941 1312 1245 1396">Yes – as a CAB member and a member of the overall governance structure</td> </tr> <tr> <td data-bbox="203 1396 941 1470">→ Local designation(s) relative to managing municipal homelessness funding, as applicable:</td> <td data-bbox="941 1396 1245 1470">Yes</td> </tr> </table> - Local groups with a mandate to prevent and/or reduce homelessness, as applicable: <table border="1"> <tr> <td data-bbox="203 1470 941 1543"></td> <td data-bbox="941 1470 1245 1543">Yes</td> </tr> </table> - Local Indigenous partners: <table border="1"> <tr> <td data-bbox="203 1543 941 1627"></td> <td data-bbox="941 1543 1245 1627">Yes – as a CAB member and a member of the overall governance structure</td> </tr> </table> - Population groups the Coordinated Access system intends to serve (e.g., providers serving youth experiencing homelessness): <table border="1"> <tr> <td data-bbox="203 1627 941 1711"></td> <td data-bbox="941 1627 1245 1711">Yes – as a CAB member and a member of the overall governance structure</td> </tr> </table> - Types of service providers that help prevent homelessness and those that help people transition from homelessness to safe, appropriate housing in the community: <table border="1"> <tr> <td data-bbox="203 1711 941 1795"></td> <td data-bbox="941 1711 1245 1795">Yes – as a CAB member and a member of the overall governance structure</td> </tr> </table> - People with lived experience of homelessness: <table border="1"> <tr> <td data-bbox="203 1795 941 1852"></td> <td data-bbox="941 1795 1245 1852">Yes</td> </tr> </table>	→ Community Entity:	Yes – as a CAB member with ex officio status and a member of the overall governance structure	→ Community Advisory Board:	Yes	→ Housing, Infrastructure and Communities Canada (HICC):	Yes – as a CAB member with ex officio status	→ Organization that fulfills the role of Coordinated Access Lead:	Yes	→ Organization that fulfills the role of HMIS Lead:	Yes	→ Provincial or territorial government:	Yes – as a CAB member and a member of the overall governance structure	→ Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):	Yes	→ Municipal government:	Yes – as a CAB member and a member of the overall governance structure	→ Local designation(s) relative to managing municipal homelessness funding, as applicable:	Yes		Yes		Yes – as a CAB member and a member of the overall governance structure		Yes – as a CAB member and a member of the overall governance structure		Yes – as a CAB member and a member of the overall governance structure		Yes
→ Community Entity:	Yes – as a CAB member with ex officio status and a member of the overall governance structure																												
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	Yes																												

[CA MR 3](#)

[CA MR 5](#)

CA 3	Is there a document that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness and, if requested, can this documentation be made publicly available? At minimum, the following roles and groups must be included: • Community Entity; • Community Advisory Board; • Coordinated Access Lead and HMIS Lead; • Provincial or territorial and municipal designations relative to managing homelessness funding, as applicable; • Local groups with a mandate to prevent and/or reduce homelessness, as applicable; and, • Local Indigenous partners.	Yes	CA MR 5
CA 4	a) Has a Coordinated Access Lead organization been identified? b) Has an HMIS Lead organization been identified? c) Do the Coordinated Access Lead and HMIS Lead collaborate to: • Improve service coordination and data management; and, • Increase the quality and use of data to prevent and reduce homelessness? d) Have Coordinated Access Lead and HMIS Lead roles and responsibilities been documented and, if requested, can this documentation be made publicly available?	Yes Yes Yes Yes	CA MR 4
CA 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving the Coordinated Access system? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)	CA MR 2
CA 6	a) Consider the CAB expectations outlined below. Is the CAB currently fulfilling expectations related to its role with addressing homelessness in the community? Background: The Reaching Home Directives outline expectations specific to the CAB and its role with addressing homelessness in the community. These expectations are summarized below under four roles. Community-Based Leadership: To support its role, collectively, the CAB: • Is representative of the community; • Has a comprehensive understanding of the local homelessness priorities in the community; and, • Has in-depth knowledge of the key sectors and systems that affect local priorities. Planning: In partnership with the Community Entity, the CAB gathers all available information related to local • homelessness needs in order to set direction and priorities, understand what is working and what is not, and develop a coordinated approach to meet local priorities. The CAB helps to guide investment planning, including developing the Reaching Home Community • Plan and providing official approval, as well as assessing and recommending projects for Reaching Home funding to the Community Entity. Implementation and Reporting: The CAB engages in meaningful collaboration with key partners, including other orders of • government, Indigenous partners, as well as entities that coordinate provincial or territorial homelessness initiatives at the local level, where applicable. The CAB coordinates efforts to address homelessness at the community level by supporting the • Community Entity to implement, maintain, and improve the Coordinated Access system, actively use the local HMIS, as well as prevent and reduce homelessness using an Outcomes-Based Approach. • The CAB approves the Reaching Home Community Homelessness Report. Alignment of Investments: • CAB members from various orders of government support alignment in investments (e.g., they share information on existing policies and programs, as well as updates on funding opportunities and funded projects). • CAB members provide guidance to ensure federal investments complement existing policies and programs.	Yes	CAB/RAB Directive
CA 7	Are the following CAB documents being maintained and are they available upon request?		

• Terms of Reference.		Yes	CAB/RAB Directive
• Engagement strategy that explains how the CAB intends to:		Yes	
→ Achieve broad and inclusive representation; Coordinate partnerships with the necessary sectors and systems			
→ to meet its priorities (e.g., beyond the homeless-serving sector); and,			
→ Integrate local efforts with those of the province or territory.			
• Procedures for addressing real and/or perceived conflicts of interest (e.g., members recuse themselves when they have ties to proposed projects), including the membership of elected municipal officials.		Yes	
• Procedures for assessing and recommending project proposals for federal funding under Reaching Home (e.g., supporting a fair, equitable, and transparent assessment process as set out by the Community Entity).		Yes	
• Exclusive and shared responsibilities between the CAB and Community Entity.		Yes	
• Membership terms and conditions, including:		Yes	
→ Recruitment processes;			
→ Length of tenure;			
→ Attendance requirements;			
→ Delegated tasks; and,			
Having at least two seats available for the alternate Community			
→ Entity and CAB/Regional Advisory Board (RAB) member, where applicable.			
CA 8	a) Do all service providers receiving funding under the Designated Communities (DC) or Territorial Homelessness (TH) stream participate in the Coordinated Access system?	Yes	CA MR 6
	b) Has participation in the Coordinated Access system been encouraged from providers that serve people experiencing or at-risk of homelessness, and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes	CA MR 7
	c) Has participation been encouraged from providers that could fill vacancies through the Coordinated Access system (e.g., they have housing units, subsidies and/or supports that could be accessed by people experiencing homelessness), and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes	
Systems Map and Resource Inventory			
CA 9	a) A systems map identifies and describes the service providers that participate in the Coordinated Access system. Does the community have a current systems map and , if requested, can it be made publicly available?	Yes	CA MR 8
	b) Does the systems map include the following elements:		
	→ Name of the organization and/or service provider:	Yes	
	→ Type of service provider (e.g., emergency shelter, supportive housing):	Yes	
	→ Funding source(s):	Yes	
	→ Eligibility for service (e.g., youth):	Yes	
	→ Capacity to serve (e.g., number of units):	Yes	
	→ Role in the Coordinated Access system (e.g., access point):	Yes	
	→ Role with maintaining quality data used for a Unique Identifier List (e.g., keep data up-to-date for housing history):	Yes	
	→ If the service provider currently uses the HMIS:	Yes	
	c) Over the last year, was the systems map used to guide efforts to improve:		

	→ The Coordinated Access system (e.g., identify opportunities to increase participation):	Yes	
	→ Use of the HMIS (e.g., identify opportunities to onboard new service providers):	Yes	
	→ Data quality (e.g., increase data comprehensiveness):	Yes	
CA 10	a) Are all housing and related resources funded under the DC or TH stream included in the Resource Inventory? This means that they fill vacancies using the Unique Identifier List, following the vacancy matching and referral process.	Yes	CA MR 9
	b) For each housing and related resource in the Resource Inventory, have eligibility criteria been documented?	Yes	CA MR 10
	c) For each housing and related resource in the Resource Inventory, have prioritization criteria, and the order in which they are applied, been documented and , if requested, can this documentation be made available? At minimum, depth of need (i.e., acuity) must be included as a factor in prioritization.	Yes	CA MR 11
Service Navigation and Case Conferencing			RH MR
CA 11	a) Are there processes in place to ensure that people are being supported to move through the Coordinated Access process? This is often referred to as service navigation or case conferencing.	Yes	CA MR 12
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes	
	c) Do the processes include expectations for the following:		
	→ Helping people to identify and overcome barriers to accessing appropriate services and/or housing and related resources.	Yes	
	→ Keeping people's information up-to-date in the HMIS (e.g., interaction with the system, housing history, as well as data used to inform eligibility and prioritization for housing and related resources).	Yes	
Access Points to Service			RH MR
CA 12	a) Are access points available in some form throughout the geographic area covered by the DC or TH funded region, so that people experiencing or at-risk of homelessness can be served regardless of where they are in the community?	Yes	CA MR 13
	b) Have access points been documented and is this information publicly available?	Yes	
CA 13	a) Are there processes in place to monitor if there is easy, equitable and low-barrier access to the Coordinated Access system and to respond to any issues that emerge, as appropriate?	Yes	CA MR 14
	b) Have these processes been documented and , if requested, can this documentation be made available?	Yes	
Initial Triage and more In-Depth Assessment			RH MR
CA 14	a) Is the triage and assessment process documented in one or more policies/protocols?	Yes	
	b) Does the documented triage and assessment process address the following and, if requested, can the documentation be made available:		
	→ Consents: Ensuring that people have a clear understanding of the Coordinated Access system, as well as how their personal information will be shared and stored. Includes addressing situations where people may benefit from services, but are not able or willing to give their consent.	Yes	
	→ Intakes: Documenting that people have connected or reconnected with the Coordinated Access system and have been entered into the HMIS, including obtaining or reconfirming consents, creating or updating client records, and entering transactions in the HMIS.	Yes	

	Initial triage: Ensuring safety and meeting basic needs (e.g., food and shelter), and guiding people through the process of stopping an eviction (homelessness prevention) or finding somewhere to stay that is safe and appropriate besides shelter (shelter diversion).	Yes	CA MR 15
	More in-depth assessment: Gathering information to gain a deeper understanding of people's housing-related strengths, depth of need, and preferences, including through the use of a common assessment tool(s) to inform prioritization for vacancies in the Resource Inventory.	Yes	
	Community referrals: Gathering information to understand what services people are eligible for and identifying where they can go to get their basic needs met, get help with a housing plan and/or connect with other related resources.	Yes	
	Housing plans: Documenting people's progress with finding and securing housing (with appropriate subsidies and/or supports, as applicable).	Yes	
	Using a person-centered approach: Tailoring use of common tools to meet the needs and preferences of different people or population groups (e.g., youth), while also maintaining consistency in process across the Coordinated Access system.	Yes	
CA 15	a) Is a common, unified triage and assessment process being applied across all population groups in the community and, if requested, can this documentation be made available?	Yes	CA MR 16
	b) If more than one triage and/or assessment tool is being used, is there a protocol in place that describes:		
	When each tool should be used (e.g., tools used only for youth verses those that can be used with more than one population group).	Not applicable – Only use one tool	
	When a person/family could be asked to complete more than one tool (e.g., if an individual becomes part of a family or a youth becomes an adult).	Not applicable – Only use one tool	
	How the matching process will be managed in situations where more than one person/family is eligible for the same vacancy and, because data to inform prioritization was collected using different tools, results are not the same (e.g., one tool gives a higher score for depth of need than the other).	Not applicable – Only use one tool	
Vacancy Matching and Referral with Prioritization			RH MR
CA 16	a) Is the vacancy matching and referral process documented in one or more policies/protocols?	Yes	CA MR 17
	b) Does your documented vacancy matching and referral process address the following:		
	→ Roles and responsibilities: Describing who is responsible for each step of the process, including data management.	Yes	
	→ Prioritization: Identifying how prioritization criteria is used to determine an individual or family's relative priority on the Priority List (a subset of the broader Unique Identifier List) when vacancies become available (i.e., how the Priority List is filtered and/or sorted).	Yes	
	→ Referrals: What information to cover when referring an individual or family that has been matched and how their choice will be respected, including allowing individuals and families to reject a referral without repercussions.	Yes	
	→ Offers: What information to cover when a provider is offering a vacancy to an individual or family that has been matched and tips for making informed decisions about the offer.	Yes	

CA 17	Challenges: How concerns and/or disagreements about → prioritization and referrals will be managed, including criteria by which a referral could be rejected by a provider following a match.	Yes
	Resource Inventory management: Steps to track real-time → capacity, transitions in/out of units, occupancy/caseloads, progress with referrals/offers, and housing outcomes.	Yes
	Are vacancies from the Resource Inventory filled using a Priority List, following the vacancy matching and referral process?	Yes
Section 2 Summary Tables		
The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the Coordinated Access and CAB Directives .		

[CA MR 18](#)

Reminder: As per **Coordinated Access Minimum Requirement 1** under the Reaching Home directives, communities must meet all Coordinated Access minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Coordinated Access	Completed (score)	Completed (%)
Governance and partnerships (out of 8 points)	8	100%
System map and Resource Inventory (out of 2 points)	2	100%
Service navigation and case conferencing (out of 1 point)	1	100%
Access points (out of 2 points)	2	100%
Initial triage and more in-depth assessment (out of 2 points)	2	100%
Vacancy matching and referral with prioritization (out of 2 points)	2	100%
All (out of 17 points)	17	100%

End of Section 2

SECTION 3: HOMELESSNESS MANAGEMENT INFORMATION SYSTEM AND OUTCOMES-BASED APPROACH SELF-ASSESSMENT		
Context		
CHR 7	a) In your community, is the Homeless Individuals and Families Information System (HIFIS) the Homelessness Management Information System (HMIS) that is being used?	Yes
Note: Throughout Section 3 and Section 4 of this CHR, questions that ask about the “HMIS” or the “dataset” refer to the HMIS identified in question CHR 7.		
Homelessness Management Information System (HMIS)		
HIFIS 1	Is an HMIS being actively used to collect and manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach? This includes using the HMIS to generate data for the Unique Identifier List and outcome reporting.	Yes
HIFIS 2	a) Are all Reaching Home-funded service providers actively using the same HMIS to manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach?	Yes
	b) Over the last year, were other providers (including those receiving other Reaching Home or federal funding, as well as non-federal funding) that serve people experiencing or at-risk of homelessness encouraged to actively use the HMIS? They may or may not have agreed to do so at this time.	Yes
HIFIS 3	a) Has the Community Entity signed the latest Data Provision Agreement (find the latest version here , which includes the Racial Identity field in the annex) with Housing, Infrastructure and Communities Canada (HICC)? This may have been done in a previous year.	Yes
	b) Are local agreements in place to manage privacy, data sharing and client consent related to the HMIS? These agreements must comply with municipal, provincial/territorial and federal laws and include: • A Community Data Sharing Agreement; and, • A Client Consent Form.	Yes
	c) Are processes in place that ensure there are no unnecessary barriers preventing Indigenous partners from accessing the HMIS data and/or reports they need to help the people they serve?	Yes
HIFIS 4	Has the Community Entity updated HIFIS to the latest version that was most recently confirmed as mandatory by HICC?	Yes
HIFIS 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving, as well as the use of the HMIS? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data Uniqueness		
OBA 1	a) Does the dataset include people currently experiencing homelessness that have interacted with the homeless-serving system?	Yes
	b) Do people appear only once in the dataset?	Yes
	c) Do people give their consent to be included in the dataset?	Yes
OBA 2	Is there a written policy/protocol (“Inactivity Policy”) that describes how interaction with the homeless-serving system is documented ? The policy/protocol must: • Define what it means to be “active” or “inactive”; • Define what keeps someone “active” (e.g., data entry into specific fields in HIFIS); • Specify the level of effort required by service providers to find people before they become “inactive”; • Explain how to document a person’s first time as “active”, as well as changes in “activity” or “inactivity” over time; and, • Explain how to check for data quality (e.g., run a report that shows the clients that are about to become inactive and work with outreach workers to update their files and keep them active, as needed).	Yes

Reminder!

To report on core outcomes in Section 4, your community's dataset must meet the **standard** outlined on pages 36-37 of the [CHR Reference Guide](#).

If your community's dataset does not meet the **standard**, Section 4 will be shaded out.

RH MR
HIFIS MR 3
HIFIS MR 3
HIFIS MR 4
HIFIS MR 3
HIFIS MR 3
HIFIS Directive
RH MR
OBA MR 5
OBA MR 3

OBA 3	Is there a written policy/protocol that describes how housing history is documented (e.g., as part of a broader data entry guide for the HMIS)? The policy/protocol must: • Define what it means to be “homeless” or “housed” (e.g., define a housing continuum that shows which housing types align with a status of “homeless” versus “housed”); • Explain how to enter housing history consistently; and, • Explain how to check for data quality (e.g., run a report that shows the percentage of clients that have complete housing history, so that “unknown” fields can be updated).	Yes	OBA MR 4
Data Consistency			RH MR
OBA 4	To support Coordinated Access, is the HMIS used to generate data for a Unique Identifier List?	Yes	OBA MR 5
OBA 5	Is the HMIS used to <u>collect data</u> for setting baselines, setting reduction targets and tracking progress for the following community-level outcomes: → Overall homelessness: → Newly identified as experiencing homelessness: → Returns to homelessness: → Indigenous homelessness: → Chronic homelessness:	Yes Yes Yes Yes Yes	OBA MR 8
Data Timeliness			RH MR
OBA 6	Is the dataset updated <u>as soon as</u> new information is available about a person for: → Interaction with the system (e.g., changes from “active” to “inactive”). → Housing history (e.g., changes from “homeless” to “housed”). → Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy).	Yes Yes Yes	OBA MR 6
OBA 7	Is data readily available and accessible, so that it can be used for Coordinated Access, the Outcomes-Based Approach and to drive the prevention and reduction of homelessness more broadly?	Yes	OBA MR 9
Data Completeness			RH MR
OBA 8	Are processes in place to ensure that all relevant and necessary data for filling vacancies is complete? For example, is data used to determine if someone is eligible and can be prioritized for a vacancy complete for each person in the dataset?	Yes	OBA MR 5
OBA 9	Are processes in place to ensure that data for every person in the dataset is as complete as possible for: → Interaction with the system: → Housing history (including data about where people were staying immediately before becoming homeless and, once they've exited, where they went): → Indigenous identity:	Yes Yes Yes	OBA MR 8
Data Comprehensiveness			RH MR
OBA 10	Does the dataset include all household types (e.g., singles and families experiencing homelessness)?	Yes	OBA MR 7
OBA 11	Does the dataset include people experiencing sheltered homelessness (e.g., staying in emergency shelters)?	Yes	OBA MR 7
OBA 12	Does the dataset include people experiencing unsheltered homelessness (e.g., people living in encampments)?	Yes	OBA MR 7
CHR 9	The following questions aim to help consider other factors that may impact data comprehensiveness. They do not directly assess progress with the minimum requirements. a) Does the dataset include the following household types, as much as possible right now: → Single adults: → Unaccompanied youth: → Families b) Does the dataset include people staying in the following types of shelter: → Permanent emergency shelter: → Seasonal or temporary emergency shelter: → Hotels/motel stays paid for by a service provider:	Yes Yes Yes – All family members including dependents Yes Yes Not applicable	N/A

→ Domestic violence shelters:		Not yet																					
c) Does the dataset include the following groups of people who have interacted with the system:																							
→ People that identify as Indigenous:		Yes																					
→ People as soon as they interact with the system:		Yes – people are added on the first day																					
→ People experiencing hidden homelessness:		Yes																					
→ People staying in transitional housing:		Yes																					
→ People staying in public institutions who do not have a fixed address (e.g., jail or hospital):		Yes																					
OBA 13	Under Reaching Home, at minimum, a comprehensive dataset includes all household types (OBA 10), people experiencing sheltered homelessness (OBA 11) and people experiencing unsheltered homelessness (OBA 12), as applicable. Consider your answers to questions OBA 10, OBA 11, OBA 12 and CHR 9. Does the dataset include everyone currently experiencing homelessness that has interacted with the homeless-serving system, as much as possible right now?	Yes	OBA MR 7																				
Data Use			RH MR																				
OBA 14	Note: For the purpose of this CHR, the dataset can only be used for monthly reporting if there is at least one full month of data available, and for annual reporting if there is at least one full fiscal year of data available. a) <u>Can the dataset be used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes: <table border="1"> <tr><td>→ Overall homelessness:</td><td>Yes</td></tr> <tr><td>→ Newly identified as experiencing homelessness:</td><td>Yes</td></tr> <tr><td>→ Returns to homelessness:</td><td>Yes</td></tr> <tr><td>→ Indigenous homelessness:</td><td>Yes</td></tr> <tr><td>→ Chronic homelessness:</td><td>Yes</td></tr> </table> b) <u>Is the dataset being used to set</u> monthly and annual baselines and reduction targets for the following community-level outcomes: <table border="1"> <tr><td>→ Overall homelessness:</td><td>Yes</td></tr> <tr><td>→ Newly identified as experiencing homelessness:</td><td>Yes</td></tr> <tr><td>→ Returns to homelessness:</td><td>Yes</td></tr> <tr><td>→ Indigenous homelessness:</td><td>Yes</td></tr> <tr><td>→ Chronic homelessness:</td><td>Yes</td></tr> </table>	→ Overall homelessness:	Yes	→ Newly identified as experiencing homelessness:	Yes	→ Returns to homelessness:	Yes	→ Indigenous homelessness:	Yes	→ Chronic homelessness:	Yes	→ Overall homelessness:	Yes	→ Newly identified as experiencing homelessness:	Yes	→ Returns to homelessness:	Yes	→ Indigenous homelessness:	Yes	→ Chronic homelessness:	Yes		OBA MR 8
→ Overall homelessness:	Yes																						
→ Newly identified as experiencing homelessness:	Yes																						
→ Returns to homelessness:	Yes																						
→ Indigenous homelessness:	Yes																						
→ Chronic homelessness:	Yes																						
→ Overall homelessness:	Yes																						
→ Newly identified as experiencing homelessness:	Yes																						
→ Returns to homelessness:	Yes																						
→ Indigenous homelessness:	Yes																						
→ Chronic homelessness:	Yes																						
OBA 15	Is data used to <u>inform action</u> related to preventing and reducing homelessness? Yes b) How is data being used to inform action? Please provide specific examples. Your response should include: • Examples of how data is used to develop and/or update clear plans of action for reaching your reduction targets; and/or, • Examples of how data is used to inform action in policy-making, program planning, performance management, investment strategies and/or service delivery. In 2025, a community-wide consultation involving CAB and Peterborough service agencies was held to determine the most pressing needs for investment of Reaching Home funding. The exercise was informed by real-time data gleaned from HIFIS and Point-in-Time enumeration. Point-in-Time, in particular, has highlighted the over-representation of the Indigenous community among individuals experiencing homelessness in Peterborough and County reinforcing the importance of culturally grounded indigenous initiatives and service delivery. In our community, Indigenous people represent at least 30% of the people experiencing homelessness. This piece of critical information was the basis of an overwhelming agreement by the CAB to prioritize Indigenous partnerships and as a result, earmark 30% of RH funds for Indigenous-led/Indigenous-focused programs. In addition to the Reaching Home funding decisions based on data, through the Reaching Home Scorecard all CA-funded agencies submitted data about their programs. This data will be used to help inform system planning. Through Reaching Home funding, a consultant will lead conversations about data to help inform system planning. A second consultant will help create Power BI reports, to help visualize and analyze Reaching Home program and system data in real-time.		OBA MR 9																				
CHR 10	The following questions aim to determine how you will report data in Section 4 of your CHR.																						
	a) What is the earliest you can report <u>monthly</u> data in Section 4 of your CHR, inclusively?	March 2020																					
	b) What is the earliest you can report <u>annual</u> data in Section 4 of your CHR, inclusively?	2019-20																					

c) For 2025-26, did you use the Canadian methodology to report on outcomes in Section 4? Reminder: By March 31, 2026, all communities are expected to use the Canadian methodology for outcome reporting in their CHR. HIFIS users can use the Community Outcomes Report (COR) in HIFIS for Section 4. Non-HIFIS users must develop an equivalent report to the Canadian methodology for Section 4.		Yes	N/A
Partnerships			RH MR
OBA 16 Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of strengthening the Outcomes-Based Approach? Note: The response to this question is auto-populated from CHR 4(a).		Yes (Continuous improvement)	OBA MR 2
Data quality improvement			RH MR
OBA 17 a) Are efforts being made to improve data quality? b) How was data quality improved? Please provide specific examples. Your response could reference one or more dimensions of data quality: • Data uniqueness • Data consistency • Data timeliness • Data completeness • Data comprehensiveness In addition to the work to pull Power BI Reports out of HIFIS, there has been a significant amount of work supporting HIFIS and data entry this past year. With the new consent updated last year, community partners have been able to add their clients in to HIFIS. Community partners have worked with the City as the HIFIS lead and with ongoing training and support, there are less clients entered into the system as unknown or with inactive status. This has improved data quality as it helps provide a more accurate reflection of the number of people in the community experiencing homelessness. Through the Reaching Home Scorecard, a Coordinated Access Governance Structure has been setup, including a sub-committee focused on HIFIS superusers. This committee will help support ongoing HIFIS needs across the system, including training, documentation, report generation and will share the data with the CA governance group.		Yes	OBA MR 9
Reporting on other Community-Level Outcomes			RH MR
CHR 11 a) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional <u>monthly</u> community-level outcomes for this CHR? Reminder: Reporting on additional community-level outcomes is optional.		No	N/A
b) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional <u>annual</u> community-level outcomes for this CHR? Reminder: Reporting on additional community-level outcomes is optional.		No	
Section 3 Summary Tables			
The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the HIFIS Directive .			

	Completed	Started	Not Yet Started
Total	5	0	0

Homelessness Management Information System	Completed (score)	Completed (%)
Homelessness Management Information System (out of 5 points)	5	100%
All (out of 5 points)	5	100%

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Outcomes-Based Approach Directive**.

Reminder: As per **HIFIS Minimum Requirement 1** and **Outcomes-Based Approach Minimum Requirement 1** under the Reaching Home directives, communities must meet all HIFIS and Outcomes-Based Approach minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Outcomes-Based Approach	Completed (score)	Completed (%)
Data uniqueness (out of 3 points)	3	100%
Data consistency (out of 2 points)	2	100%
Data timeliness (out of 2 points)	2	100%
Data completeness (out of 2 points)	2	100%
Data comprehensiveness (out of 4 points)	4	100%
Data use (out of 2 points)	2	100%
Partnerships (out of 1 point)	1	100%
Data quality improvement (out of 1 point)	1	100%
All (out of 17 points)	17	100%

End of Section 3

SECTION 4: COMMUNITY-LEVEL OUTCOMES AND TARGETS

Using person-specific data to set baselines, set reduction targets and track progress – Monthly data

Using person-specific data to set baselines, set reduction targets and track progress – Annual data

O1(M) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Given your answers in Section 3, you can report monthly result(s) for Outcome #1 using your person-specific data.



O1(M) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2020

Overall homelessness will decrease by 50% between March 2020 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O1(A) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Given your answers in Section 3, you can report annual result(s) for Outcome #1 using your person-specific data.



O1(A) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2019-20

Overall homelessness will decrease by 50% between 2019-20 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one

To:

Select one

#N/A

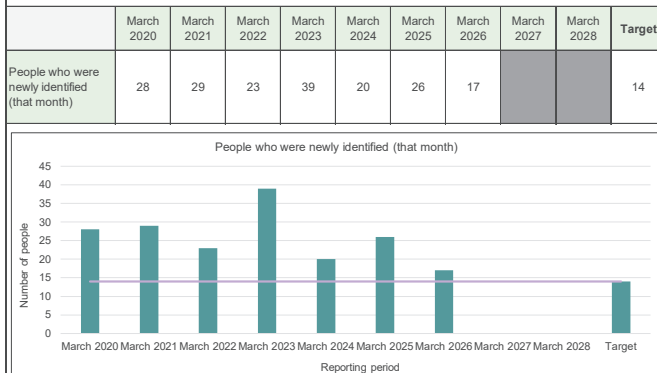
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O2(M) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #2 using your person-specific data.



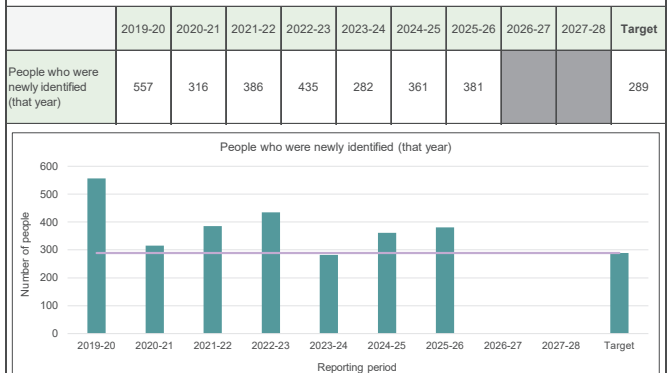
O2(M) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2020

New inflows to homelessness will decrease by 50% between March 2020 and March 2028.

O2(A) Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Given your answers in Section 3, you can report annual result(s) for Outcome #2 using your person-specific data.



O2(A) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2019-20

New inflows to homelessness will decrease by 48% between 2019-20 and 2027-28.

03(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2020

Returns to homelessness will decrease by 54% between March 2020 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

"Please insert comments here"

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:		To:
Select one		Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

"Please insert comments here"

O4(M) Outcome #4: Fewer indigenous peoples experience homelessness (Indigenous homelessness is reduced) <i>Given your answers in Section 3, you can report monthly result(s) for Outcome #4 using your person-specific data.</i>										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target

03(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2019-20

Returns to homelessness will decrease by 50% between 2019-20 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

"Please insert comments here"

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:		To:
Select one	→	Select one

#N/A

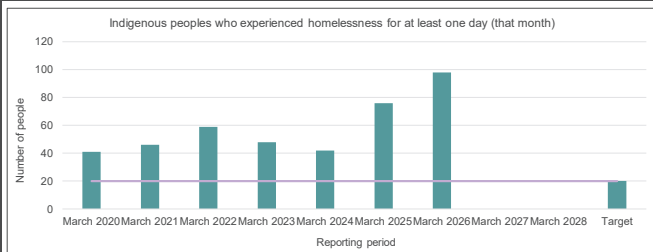
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

"Please insert comments here"

O4(A)	Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)									
Given your answers in Section 3, you can report annual result(s) for Outcome #4 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target

Indigenous peoples who experienced homelessness for at least one day (that month)	41	46	59	48	42	76	98			20
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O4(M) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2020

Indigenous homelessness will decrease by 51% between March 2020 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From: Select one To: Select one

#N/A

In the comment box below, please add your data annotation for this period.

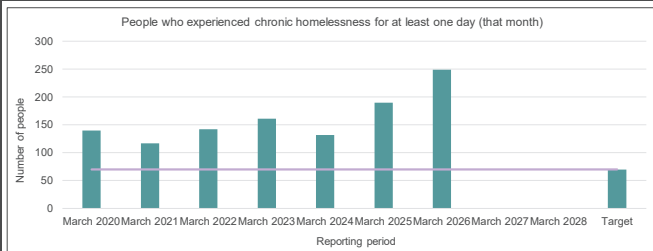
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(M) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #5 using your person-specific data. Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)	140	117	142	161	132	190	249			70



O5(M) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

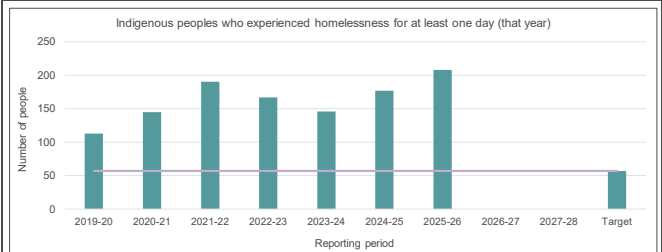
March 2020

Chronic homelessness will decrease by 50% between March 2020 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Indigenous peoples who experienced homelessness for at least one day (that year)	113	145	190	167	146	177	208			57
--	-----	-----	-----	-----	-----	-----	-----	--	--	----



O4(A) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2019-20

Indigenous homelessness will decrease by 50% between 2019-20 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From: Select one To: Select one

#N/A

In the comment box below, please add your data annotation for this period.

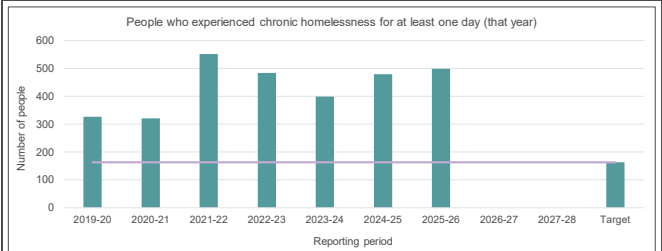
- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(A) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Given your answers in Section 3, you can report annual result(s) for Outcome #5 using your person-specific data. Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)	326	321	551	484	398	479	498			163



O5(A) a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2019-20

Chronic homelessness will decrease by 50% between 2019-20 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

End of Section 4a

Please insert comments here

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (optional):

Please select two reporting periods below for which you would like to add a data annotation for:

From:

Select one



To:

Select one

#N/A

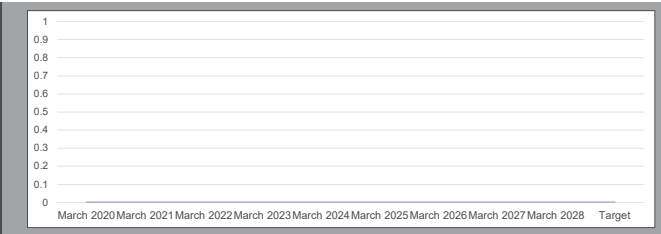
In the comment box below, please add your data annotation for this period.

- As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

End of Section 4a

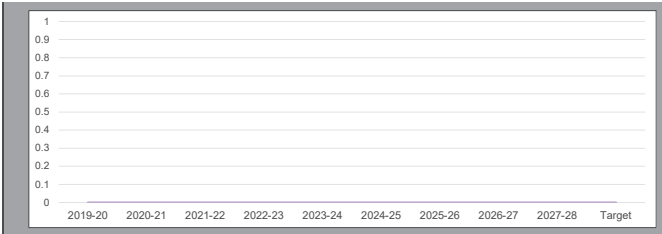
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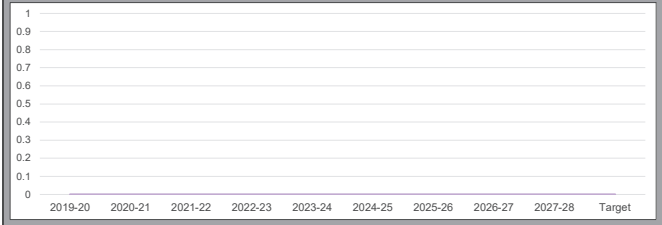


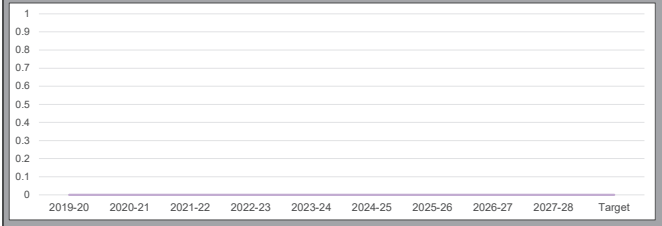




End of Section 4b







End of Section 4b

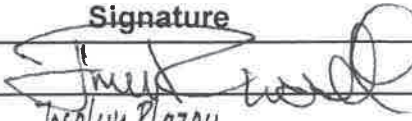
Community Advisory Board (CAB)

Designated Communities (DC) or Territorial Homelessness (TH) Community Advisory Board (CAB) Sign-Off Sheet

For information on completing this sheet, see "Securing CAB sign-off" in the [CHR Reference Guide](#).

Representation	DC or TH CAB members
Community Entity (Ex-Officio Member)	Jim Russell (United Way Peterborough & District)
Housing, Infrastructure and Communities Canada (Ex-Officio Member)	Sewina Chu
Provincial or territorial government	
Municipal government	Jocelyn Blazey (City of Peterborough)
Where two CABs/Regional Advisory Boards (RABs) exist in a community, representatives from the alternate Community Entity and CAB/RAB	
Indigenous partners, including, but not limited to, the Indigenous Homelessness stream Community Entity, Indigenous governments, Indigenous-led organizations and Distinctions-Based partners: First Nations, Inuit and/or Métis, including those with a modern treaty or self government agreement	Lori Flynn (Nogojiwanong Friendship Centre)
People with lived experience of homelessness	
Youth and/or child-serving organizations, including Child Welfare agencies	Aimee LeLagadec (YES Shelter for Youth and Families)
Organizations serving survivors of domestic violence and their families	
Seniors and senior serving organizations	
Newcomers and newcomer serving organizations	
The private sector	
Police and correctional services	
Landlord associations and/or the housing sector	
Health organizations, including hospitals and other public health institutions, and organizations focused on mental health and addictions	Kerri Kightley (CMHA HKPR), Donna Rogers (Fourcast), Dane Record (Peterborough Aids Resource Network)
Veterans Affairs Canada and/or Veterans-serving organizations	
Other	Organizations serving people experiencing or at risk of

CAB Chairs or Co-Chairs (if applicable): I affirm that the above members of the CAB have reviewed the attached CHR and that its content has been approved.

Name	Signature	Date (YYYY-MM-DD)
Jim Russell		6/1/2024
Jocelyn Blazey		6/1/26