

FEBRUARY 2025



Trinity Neighbourhood Working Group Updates



Who We Are

Since June 2024, neighbours and local business owners have met bi-monthly with representatives from the Trinity Community Centre, the City of Peterborough, the Peterborough Police Service, the Peterborough Poverty Reduction Network (PPRN), the United Way, and the Chamber of Commerce. Acknowledging the impact that the Trinity Community Centre has had on the neighbourhood, the “Trinity Neighbourhood Working Group” provides a forum for constructive and respectful communication that aims to support positive outcomes and strengthen relationships within the neighbourhood to foster a safer and healthier community for everyone in the Trinity Neighbourhood.

The working group, which is funded by the United Way for one year, aims to share information, address concerns, better understand the program's impact, and co-create solutions. Local facilitators currently coordinate it.

We want to hear from you!

- Do you have any concerns or ideas you'd like to share with the Working Group?
- Do you want to receive meeting notes?

If you answered yes to any of the above questions, please complete the Neighbourhood Experience Survey here: www.surveymonkey.com/r/8QL7JDR



What We Heard

According to the neighbours, the neighbourhood has always been friendly and eclectic. At our first meeting in June 2024, neighbours have observed or experienced the following since the opening of the Trinity Community Centre:

- A significant increase in garbage around the perimeter.
- A string of thefts from cars and front porches, backyards, and garages/sheds.
- Active drug use on the property, especially in alcoves, but also on private properties within a few blocks' radius.
- People sleeping or passed out on boulevards.
- People sleeping on private property and putting property at risk (i.e. lighting fires)
- Increased foot traffic, with some folks being friendly, and others acting unpredictably or erratically.
- Significant increase in trespassing on neighbours' property.
- Belongings left on people's properties.
- Witnessing drug deals.
- Witnessing sexual activity.
- Defecation on private property.
- Staff being threatened or being assaulted.
- Witnessing violence.

Neighbours expressed that they have all spent time, money, and effort investing in security for their homes and businesses.

Who to Call When

Neighbours expressed an interest in education on how to respond to various scenarios including when it's appropriate to call 911. Here is a summary of what was shared:

- Always call 911 when someone is unresponsive or in medical distress.
- Always call 911 when there is an emergency, such as an immediate threat to safety and/or criminal activity is underway.
- Many non-emergency incidents can be reported via the police online reporting portal: <https://www.peterboroughpolice.com/en/report/report.aspx>
- All by-law complaints including about tents on City property can go through the city by-law and they will designate the response accordingly. <https://forms.peterborough.ca/Communications/Report-a-problem/Report-a-problem-online>

How We Responded

Extended Drop-In Hours

The drop-in program at the Trinity Community Centre has increased its daily operating hours from 9:00 a.m. to 7:00 p.m., providing access to indoor space and washrooms during these hours. This 6-hour increase complements the existing overnight program, which runs from 8:00 p.m. to 8:00 a.m. The one-hour gap between the two programs is necessary to meet public health cleaning protocols.

On November 26th, 2024 One City coordinated a “Reset Day” to remove accumulated items on the property. Reset days are planned for the year ahead. Additionally, One City has introduced a policy limiting the amount of personal belongings individuals can bring onto the property. Large amounts of items are no longer allowed to be stored outside, and any items not meeting the policy will be disposed of bi-weekly.

Reset Day and New Property Policy

Neighbourhood Cleaning Contract

The neighbourhood cleaning pilot project was initiated by the City of Peterborough to ensure cleanliness in the area. This program will continue into the Spring 3 days a week.

One City is working closely with police and the City to enhance safety for both the neighbourhood and program participants.

Safety Collaboration

Community FIRST (Focused Investigation Response Support Team) Program

On November 19th Peterborough Police launched the Community FIRST Program to enhance response to neighbourhood complaints like property thefts.

One City is attending bi-weekly meetings or on an as-needed basis with the City of Peterborough to provide updates and collaborate on solutions for ongoing challenges.

Enhanced Relations between One City and Municipality

Community Education Opportunities

To learn more about the workshops One City offers, please visit <https://www.onecityptbo.ca/communityeducation>.

Trinity Community Centre staff have been conducting one-on-one interviews with guests to better understand how to improve neighbour relations which revealed themes and concerns very similar to those raised by the Working Group. This resulted in revisions to the existing code of conduct and having the code of conduct posted more prevalently throughout the Center.

Improved Neighbour Relations

Trinity Code of Conduct Policy

To improve the safety and well-being of staff and guests, Trinity Community Center has a code of conduct. While some specifics apply to the inside vs the outside of the property, common to both are:

- No drug dealing
- No violence
- Consequences in place for violation of the code of conduct

- GreenUp and neighbours helped with a very successful project to improve the green space around the building adding shade and improving the aesthetic.
- Trinity Staff regularly check the outside of the building to ensure no tenting and no drug use.
- Garbage bins and biohazard bins have been increased and distributed around the property.

Improvements to Property

Services and Partnerships at Trinity Centre - 360 Reid Street

Agency/Organization	Description of Services
Elizabeth Fry Society	Mon-Fri, 9am-1pm - Peer Support, System Nav Weds, 10am-12pm - Birth Certificate Applications (fee waiver program); Housing Support Thursdays, 10am-12pm - Bail Supervision Program
PARN	Mon-Fri, 10:30am-4:00pm & Sat-Sun, 1pm-4pm Harm Reduction Supplies & Education, Peer Support, Service Navigation
Durham Community Health Centre & PARN	2nd & 4th Monday, 1:00pm-4:00pm Mobile HIV & Hepatitis-C Testing, Information, Support and Referrals
Community Paramedicine Program	Mon-Fri, 1:00pm-4:00pm On-site wound care, first aid, health care referrals. Antibiotic prescriptions in partnership with HCCSS.
Peterborough Street Medicine Physicians	Thursdays, 1:00pm-4:00pm Physician and outreach Nurse Practitioner on-site, assessments, treatment plans, wound care, prescriptions for attached & unattached individuals
Happy Wanderers	March & April - Free Income Tax Clinic
One City Outreach	Tues & Weds - 1pm-4pm System navigation, referrals, Service Prioritization Decision Assistance Tool (SPDAT) assessments, By Name Priority List intakes & updates
PATH & E-Fry	Mondays & Wednesdays, 10am-1pm Resource Room (Clothing & personal care) *All clothing donations are directed to PATH's Clothing & Supplies Hub, are laundered, sorted, and re-distributed. E-Fry's peer coordinator supports this partnership.
Housing Resource Centre	Weds, 1pm-4pm - Housing Support, Eviction Prevention, Tenant Rights Education
Employment Planning & Counselling	3rd Weds, 1pm-4pm - Employment Support, Training, Information
Fourcast	Thurs, 1pm-4pm - Opioid Case Management, Service Navigation, Assessment & Treatment Referral