

COMMUNITY HOMELESSNESS REPORT SUMMARY

Peterborough
2019-20 2020-21

COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

| Met | Started | Not yet started |
|-----|---------|-----------------|
| 13 | 5 | 0 |

SUMMARY COMMENT

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

The Coordinated Access System was launched in 2019. Based on the various scorecards for both Reaching Home and for Built for Zero, we still have work to do to achieve some Basic and Advanced levels on some of the scorecards. For the Reaching Home scorecard related to Coordinated Access, as a system we need to work through determining the governance structure, data management, coverage and access points and housing services and priorities. These are all in progress – we have had a few meetings of the local Built for Zero leadership table about governance structure and have had a few of these meetings facilitated by our Built for Zero Improvement Advisor. We have the Community Advisory Board (CAB) plus a local Housing and Homelessness Steering Committee and the Steering Committee has two working groups (Ending Homelessness/Staying Housed and Building Housing). There is a desire to review this structure and determine an overall governance structure for Built for Zero and Reaching Home. In terms of data management, the City of Peterborough has dedicated a position specifically to homelessness data management – Homelessness Data Administrator – this person is fully responsible for managing the BNPL, HIFIS (training, processes, reports, etc). Through this role, we will continue to work through what is required for the data management piece of the scorecard. The City of Peterborough's Housing and Homelessness Plan 2020 Progress report is available at <https://www.peterborough.ca/en/city-services/resources/Documents/Social-Services/Housing-and-Shelter/CSSS21-005---Appendix-A---HHP-2020.pdf>. The federal government recognized the need to support the non-profit sector, with a priority focus on people experiencing or at risk of homelessness. As the Community Entity - United Way Peterborough was responsible for almost 1.4M in Economic Response Plan funding received throughout f2021, this additional funding was used to support eleven additional projects, including the purchase of a building and the renovation of a second to add permanent supportive housing for people on the By-Name-Priority List and adding additional outreach programs when they were most needed.

COMMUNITY-LEVEL DATA for 2019-2020

What is the date range for available data from the List for this fiscal report?

- | | |
|-----------------------------------|------------|
| • First date in reporting period: | 2019-04-01 |
| • Last date in reporting period: | 2020-03-31 |

Complete the Population Groups table below using the date range indicated for this fiscal report.

| Number of unique individuals (or households where not available) in each Priority Population Group who: | | | | | | |
|---------------------------------------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| Priority Population Groups | Were homeless (Measures Cumulative Homelessness) | Were new to homelessness (Measures Inflow) | Returned to homelessness from housing (one or more times) (Measures Inflow) | Returned to homelessness from transitional status (one or more times) (Measures Inflow) | Returned to homelessness from unknown status (one or more times) (Measures Inflow) | State changed from inactive to active (one or more times) (Measures Inflow) |
| Overall homeless | 1019 | 577 | 129 | 0 | 172 | 208 |
| Chronically homeless | 326 | 86 | 30 | 0 | 35 | 62 |
| Indigenous peoples | 113 | 49 | 12 | 0 | 25 | 32 |
| Priority Population Groups | | | Moved from homelessness to housing (one or more times) (Measures Outflow) | Status changed from homelessness to transitional (one or more times) (Measures Outflow) | Status changed from homelessness to unknown (one or more times) (Measures Outflow) | State changed from active to inactive (one or more times) (Measures Outflow) |
| Overall homeless | | | 348 | 30 | 470 | 560 |
| Chronically homeless | | | 102 | 14 | 70 | 142 |
| Indigenous peoples | | | 35 | 6 | 44 | 56 |

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

| | Public Institutions | Transitional Housing | Permanent Housing | Unknown | Total |
|-----------------------------|------------------------|-------------------------|----------------------|---------|-------|
| New to homelessness | 16 | 0 | 23 | 538 | 577 |
| Returned to homelessness | 9 | 5 | 51 | 317 | 382 |
| Total | 25 | 5 | 74 | 855 | 959 |

COMMUNITY-LEVEL DATA for 2020-2021

What is the date range for available data from the List for this fiscal report?

- | | |
|-----------------------------------|------------|
| • First date in reporting period: | 2020-04-01 |
| • Last date in reporting period: | 2021-03-31 |

Complete the Population Groups table below using the date range indicated for this fiscal report.

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| Overall homeless | 772 | 316 | 171 | 0 | 127 | 160 |
| Chronically homeless | 321 | 51 | 52 | 0 | 48 | 75 |
| Indigenous peoples | 145 | 70 | 32 | 0 | 17 | 23 |
| Priority Population Groups | | | Moved from homelessness to housing (one or more times) (Measures Outflow) | Status changed from homelessness to transitional (one or more times) (Measures Outflow) | Status changed from homelessness to unknown (one or more times) (Measures Outflow) | State changed from active to inactive (one or more times) (Measures Outflow) |
| Overall homeless | | | 66 | 28 | 249 | 275 |
| Chronically homeless | | | 130 | 12 | 95 | 114 |
| Indigenous peoples | | | 66 | 7 | 43 | 47 |

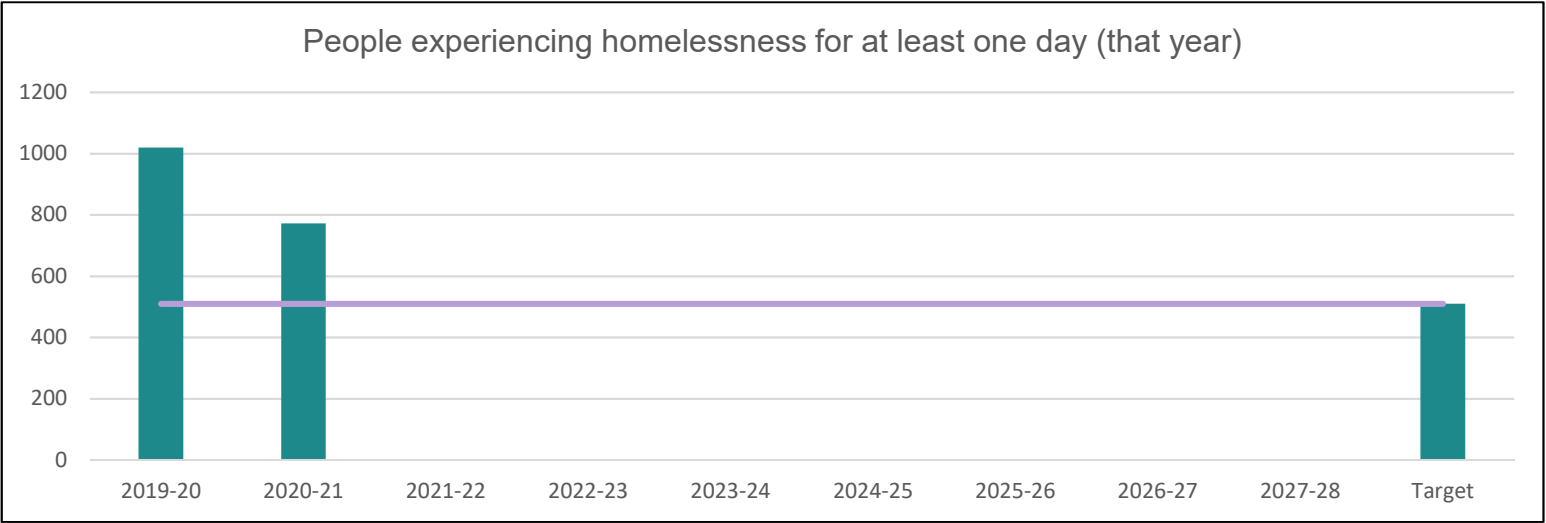
Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

| | Public Institutions | Transitional Housing | Permanent Housing | Unknown | Total |
|-----------------------------|------------------------|-------------------------|----------------------|---------|-------|
| New to homelessness | 7 | 0 | 20 | 289 | 316 |
| Returned to homelessness | 13 | 0 | 32 | 126 | 171 |
| Total | 20 | 0 | 52 | 415 | 487 |

COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

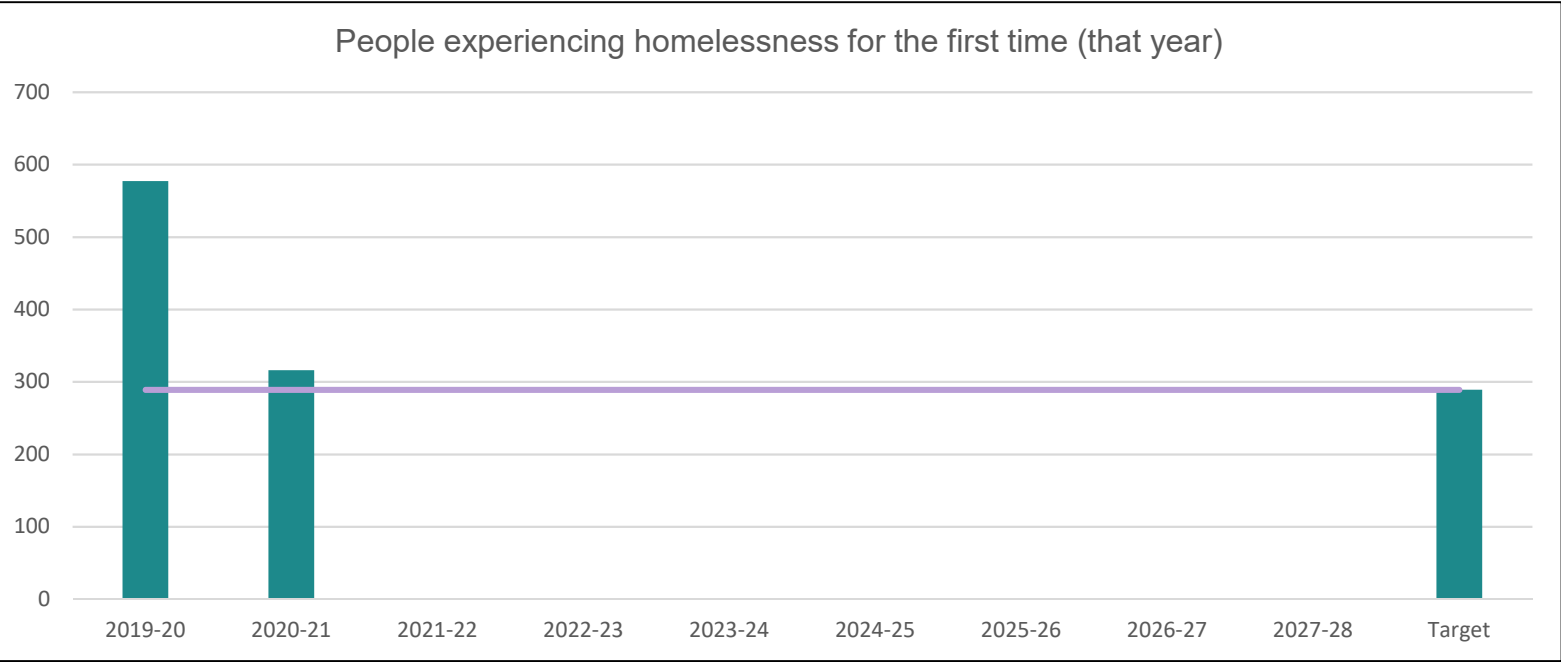
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|-------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing homelessness for at least one day (that year) | 1019 | 772 | - | - | - | - | - | - | - | 510 |



Please insert comment here

Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)

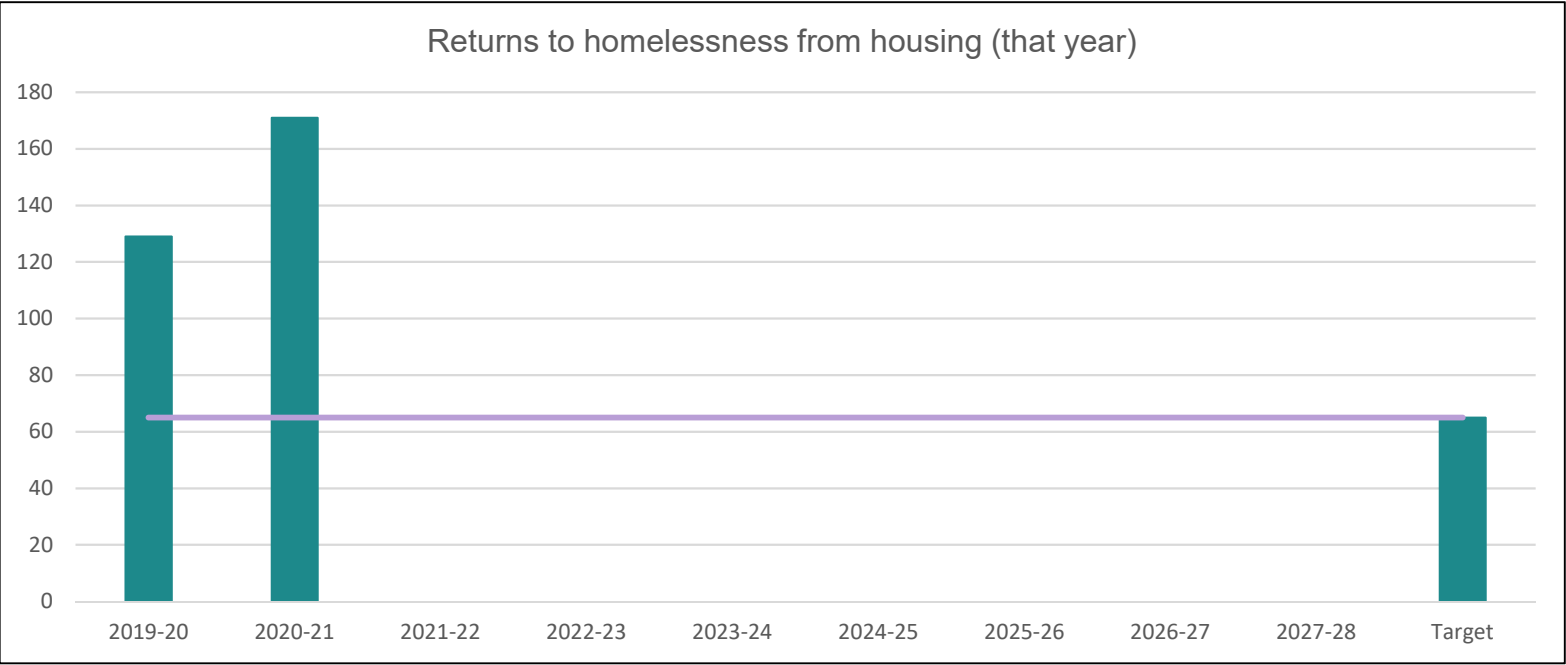
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|-----------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| People experiencing homelessness for the first time (that year) | 577 | 316 | - | - | - | - | - | - | - | 289 |



Please insert comment here

Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)

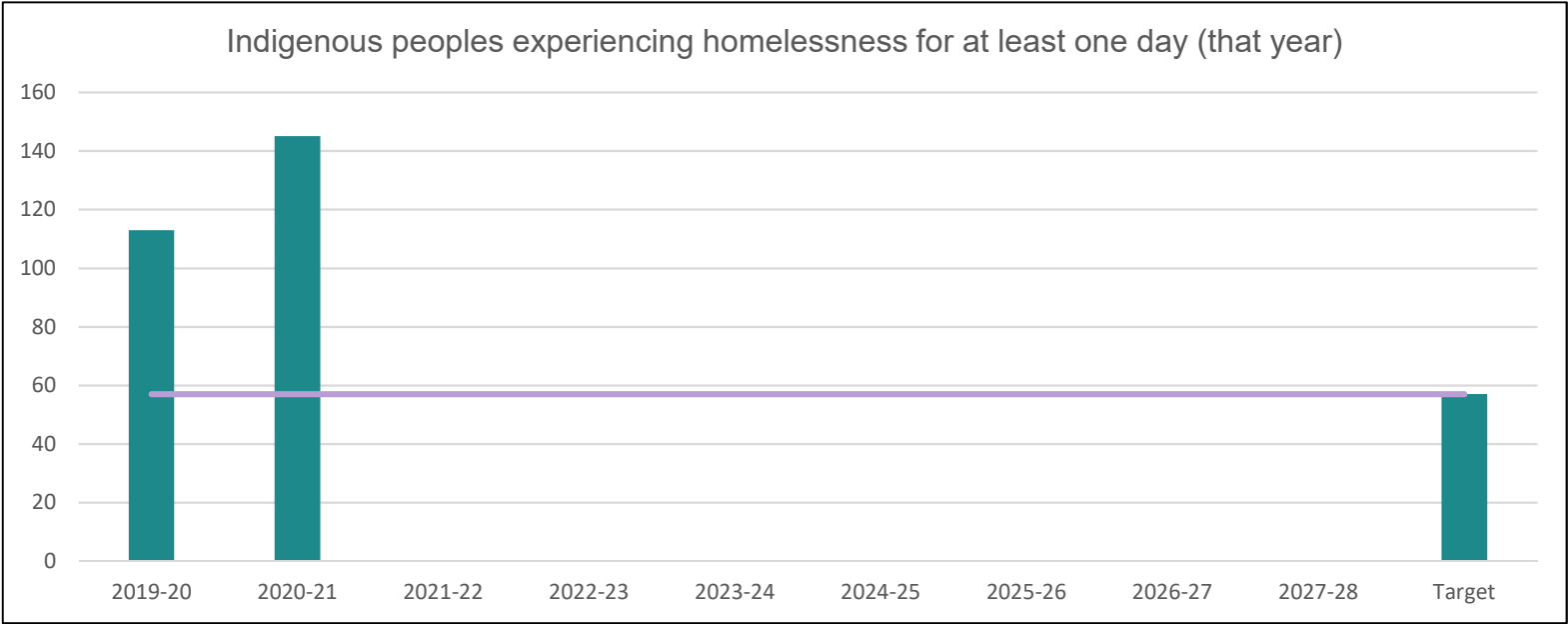
| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|--------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Returns to homelessness from housing (that year) | 129 | 171 | - | - | - | - | - | - | - | 65 |



Please insert comment here

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

| | 2019-20 | 2020-21 | 2021-22 | 2022-23 | 2023-24 | 2024-25 | 2025-26 | 2026-27 | 2027-28 | Target |
|-------------------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|
| Indigenous peoples experiencing homelessness for at least one day (that year) | 113 | 145 | - | - | - | - | - | - | - | 57 |



Please insert comment here