

## COMMUNITY HOMELESSNESS REPORT SUMMARY

Peterborough, ON

2021-2022

### Collaboration between Indigenous and Non-Indigenous Partners

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC) Community Entity (CE) and local Indigenous organizations?

Yes

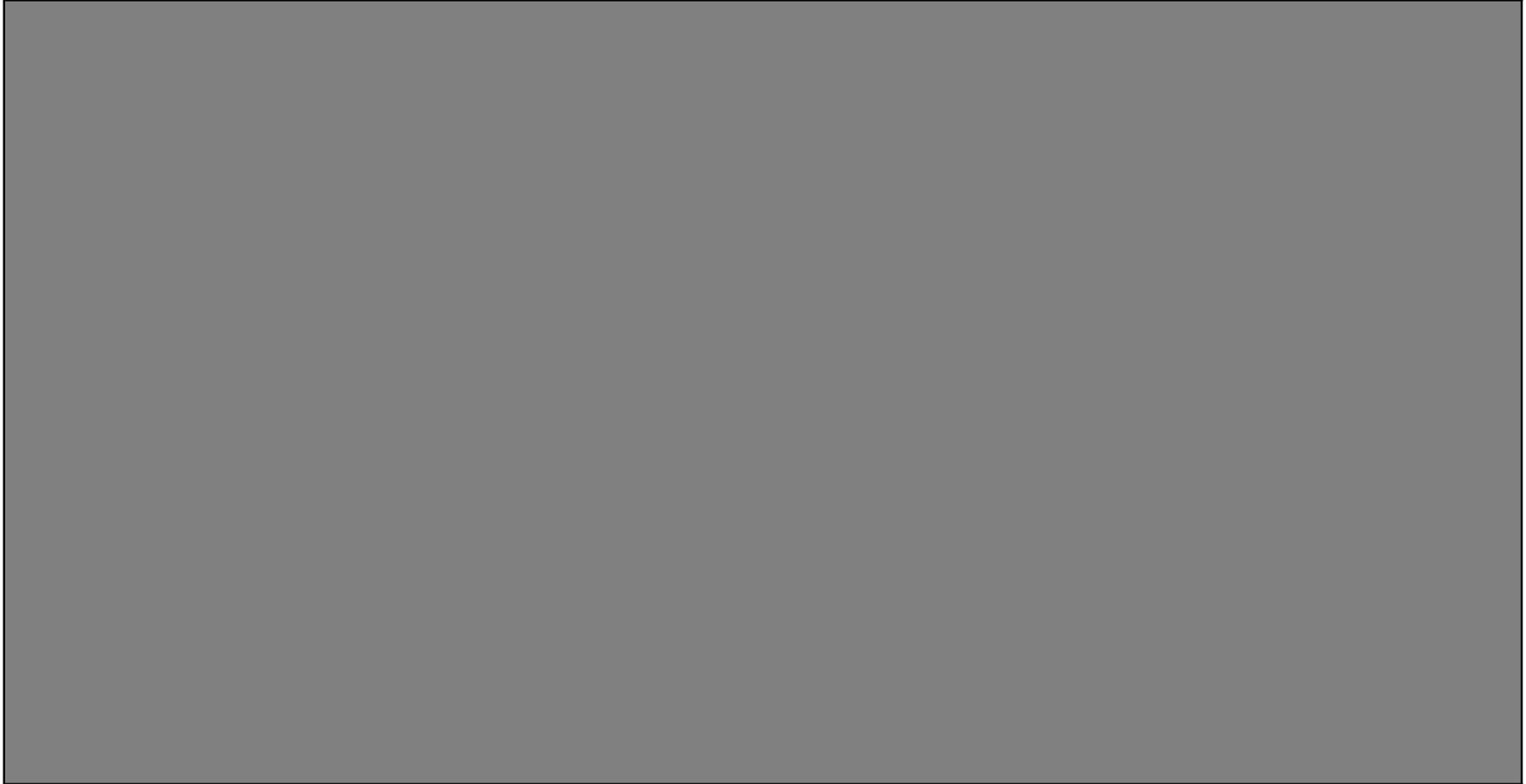
Describe how this collaboration was done and how it affected the implementation of Coordinated Access and/or the HMIS. How will it be strengthened in the future?

A representative of the Nogojiwanong Friendship Centre is a member of the CAB and also represented in other homelessness working groups in the city. The Friendship Centre is a great partner and always willing to consult on programs and services. The Friendship Centre has received all training related to the Coordinated Access System and how to add people to the BNPL that their organization may come into contact with that are experiencing homelessness. They do not currently use the HIFIS database as it really is used specifically for shelter stays – it is primarily used by shelter organizations and other organizations that may provide support to people in emergency shelters.

In the creation of the Coordinated Access System, there was a community table developed of key partners. Partners were fully engaged in the creation and design of the Coordinated Access System locally. During the creation of the BNPL and Coordinated Access System in 2017-18, the Friendship Centre was not involved at the time. They are involved now. Moving forward, we plan on continuing our relationship with the Nogojiwanong Friendship Centre while also striving to increase representation from other Indigenous groups. This will include contacting the First Nations communities in our region to invite them to join the CAB and other homelessness discussions. Invites are sent to Indigenous groups for participation in homelessness tables such as Built for Zero Home Team.

Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?

Not applicable



With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?	No
Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during next year's CHR process.	
<p>The Community Homelessness Report is completed by the Community Entity (United Way Peterborough and District) in collaboration with the City of Peterborough's Social Services. Social Services is the homelessness system manager, which includes operating and managing HIFIS and the By Name Priority List. Social Services draws on data from HIFIS to complete this report. Data within HIFIS is contributed and supported by local homelessness serving agencies, including the Nogojiwanong Friendship Centre. Their efforts in adding individuals to the By Name Priority List and providing updated information to Social Services supports our community's ability to monitor outcomes and effectively deliver services. Our CAB includes representation from the Nogojiwanong Friendship Centre, and the CAB approval was sought upon completion of this report. Moving forward, efforts will be made to strengthen collaboration between Nogojiwanong Friendship Centre and the Coordinated Access System, including continued representation on our Community Advisory Board and involvement in other homelessness community tables.</p>	

Does your community have a separate IH CAB?	No



## Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.

Since the implementation of HIFIS in 2017 and Coordinated Access in 2019 we have been in a position to meet several of the minimum requirements for several years, particularly those related to HIFIS and the By Name List. We are committed to ongoing evaluation and improvement of the Coordinated Access system, in particular the governance structure. Efforts have been made in 2021/2022 to consult service providers in the process of improving the governance structure. Community tables consulted include the Built for Zero Home Team and Housing and Homelessness Steering Committee. Since April 1, 2022, the community has also engaged a local consulting firm to support conversations and planning around governance. The consultations, community table discussions, and work of the municipal Social Services department that took place in this reporting period have set the basis for our investment of the 2022-2023 Community Capacity and Innovation dollars in a third-party academic evaluation of our Coordinated Access System. The objectives of this evaluation include identifying gaps in our current homelessness services and the coordination of these services; strengthening our systematic approach to preventing and reducing homelessness through identifying opportunities for partnership and collaboration; and identifying system-wide needs and strengths when it comes to developing strategic responses.

### Encampments:

The Coordinated Access System has been designed to identify and prioritize those who are living unsheltered in encampments, public spaces, or other outdoor locations. The intake assessment process includes asking individuals about their sleeping arrangements to determine whether they are living rough and how frequently they are sleeping unsheltered.

The By Name Priority List follows a prioritization matrix that cross references data about different characteristics of each individual, including age, chronicity, family structure, Service Prioritization Decision Assistance Tool (SPDAT) score, health concerns, intake date, and sleeping arrangement. Chronic homelessness followed by sleeping unsheltered are the two highest priorities within this matrix, flagging individuals who meet these criteria at the top of the List when units are available.

Priorities for funding and program design are discussed through working groups such as Built for Zero and the CAB. These groups draw on trends that are identified within the By Name List and other data sources such as the PiT count to determine where the greatest need is. Providing support and an indoor sleeping location for those who are living rough consistently remains a priority during these planning discussions.

## Outcomes-Based Approach Self-Assessment

Where does data for the List come from?

- Excel
- HIFIS
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

**Optional question:** How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.

There are no data sources that are as comprehensive as our list. Our Point-in-Time count for 2021 was fairly comparable to the list data at the time, confirming trends that we have been tracking in HIFIS.

### Summary Table

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List	Step 4:	
			Can report annual outcome data (mandatory)	Can report monthly outcome data (optional)
Yes	Yes	Yes	Yes	Yes

## Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

The list has been established and had a quality designation since 2019. Efforts towards continuous improvement continue each year. We hope to have another organization trained and accessing HIFIS before end of 2022. The By-Name Priority List (BNPL) serves at both the individual and community level, as we analyze data to make note of trends and priority populations. These trends and priorities are discussed at tables such as the Built for Zero Home Team and are strongly considered when making funding and programmatic decisions.

Encampments:

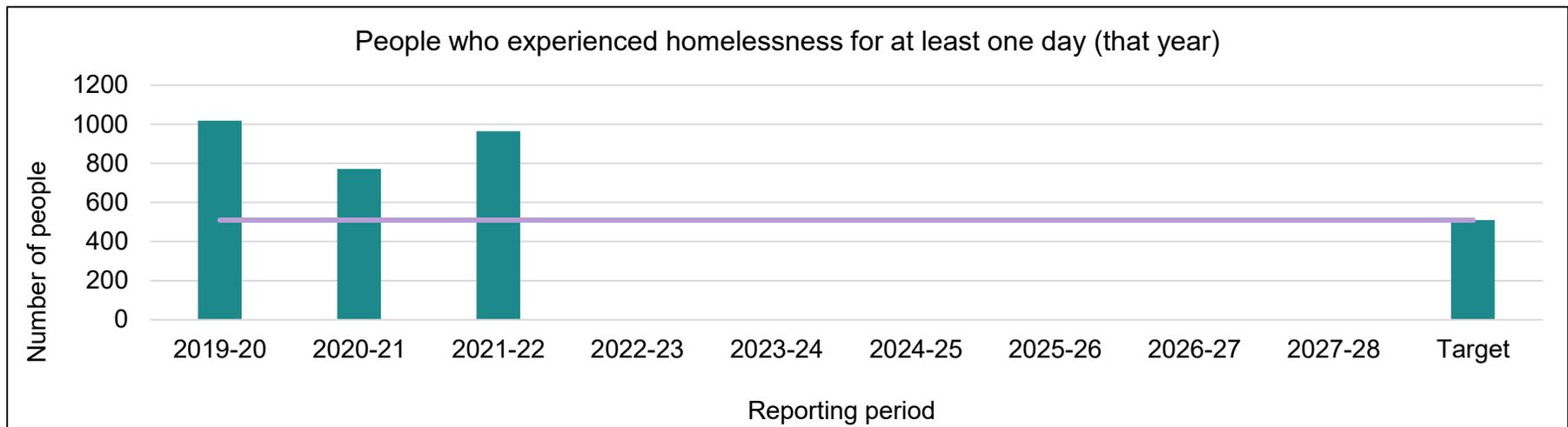
Service providers within the Coordinated Access system make every effort possible to reach people staying in all encampments in our community. These efforts include outreach workers seeking out locations that are known to be frequented by people who are living outdoors to search for individuals that may not be on the List yet.

Data from the By Name Priority List is used to better understand outdoor homelessness to ensure that resources align with this need. For example, the List administrator can pull data to demonstrate trends about sleeping unsheltered throughout the year to understand if there are certain times of the year that outdoor living is more common than others. It has also been used to assess the number of people who are sleeping unsheltered compared to the number of shelter beds available to determine the capacity of the number of shelter beds compared to the need among people experiencing homelessness.

## Community-Level Core Outcomes – Annual Data Reporting

**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)	1019	772	964	-	-	-	-	-	-	510

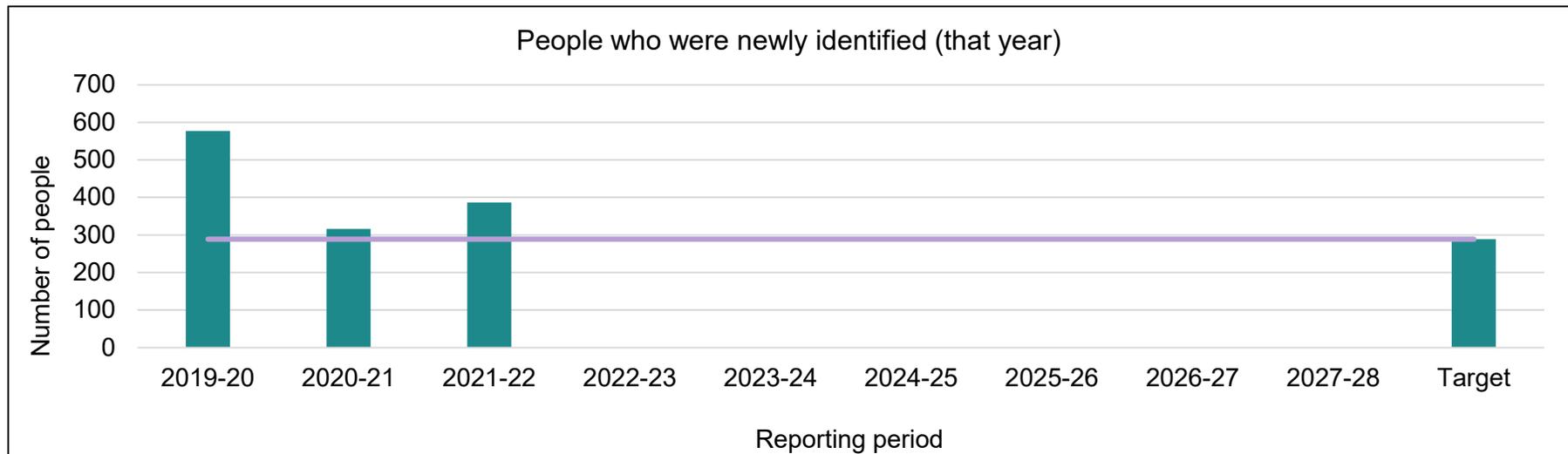


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)	577	316	386	-	-	-	-	-	-	289

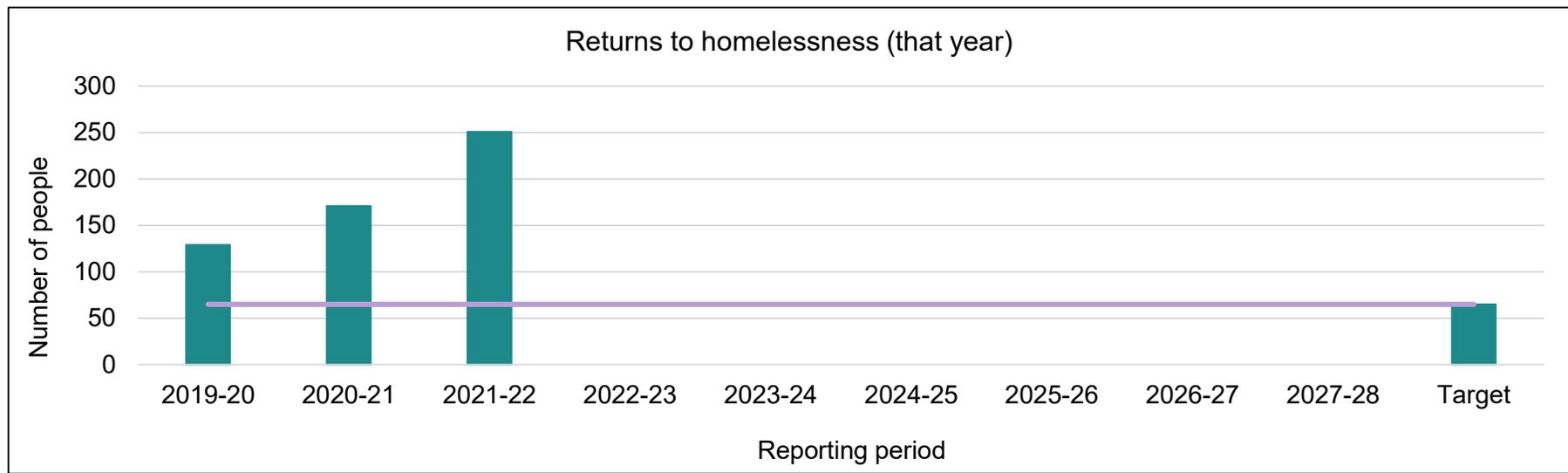


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)	129	171	251	-	-	-	-	-	-	65

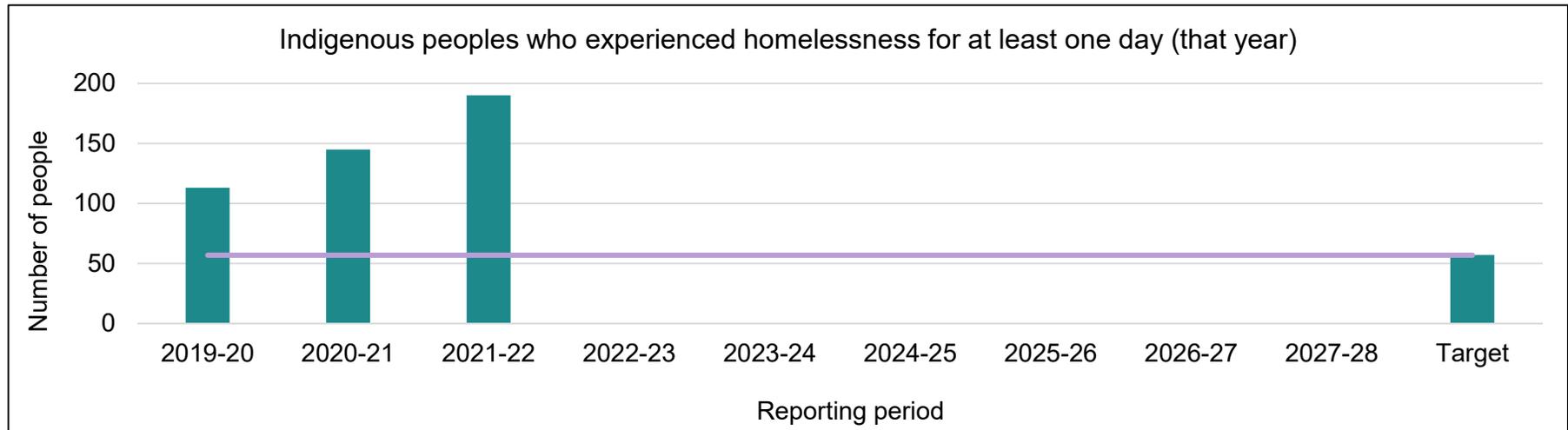


Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)	113	145	190	-	-	-	-	-	-	57

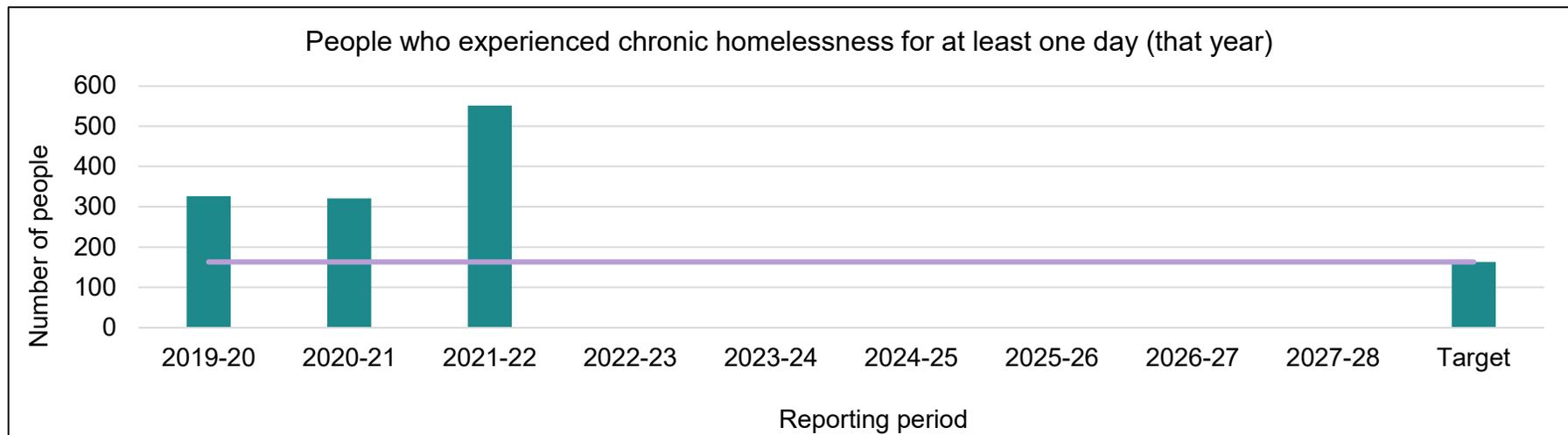


Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)	326	321	551	-	-	-	-	-	-	163



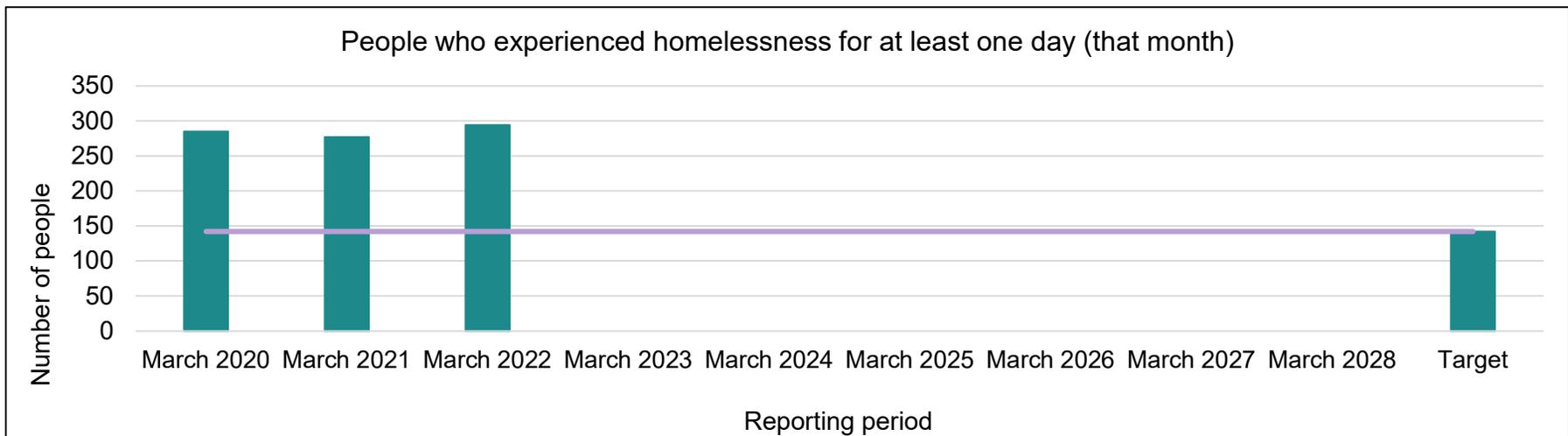
Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

N/A

## Community-Level Core Outcomes – Monthly Data Reporting

**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)	285	277	294	-	-	-	-	-	-	142

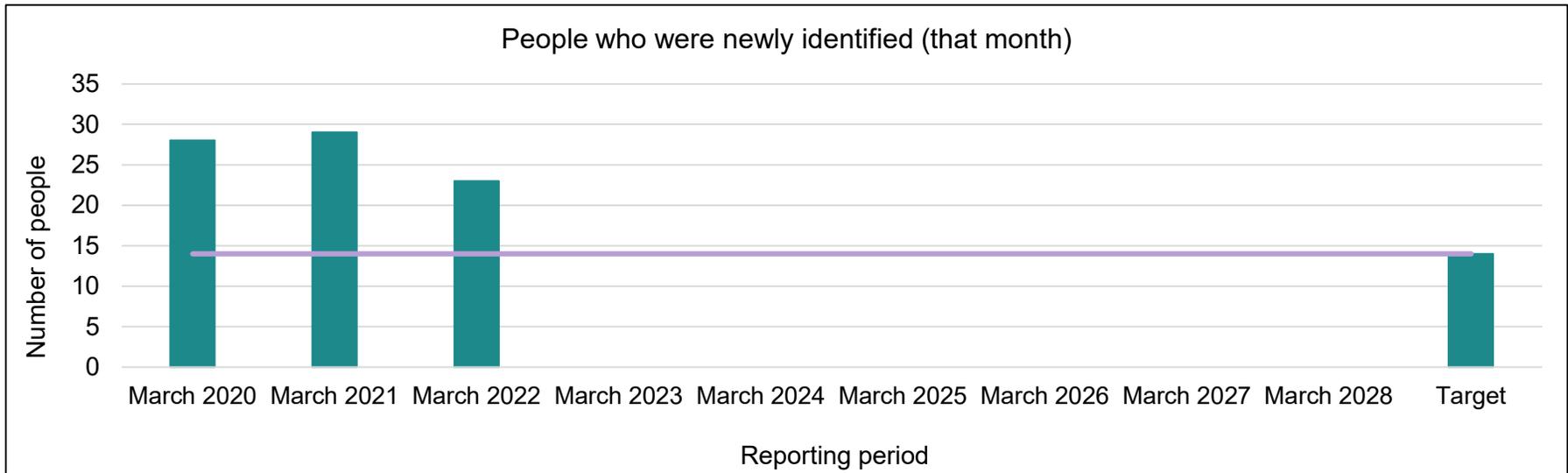


Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)	28	29	23	-	-	-	-	-	-	14



Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)	13	13	22	-	-	-	-	-	-	6

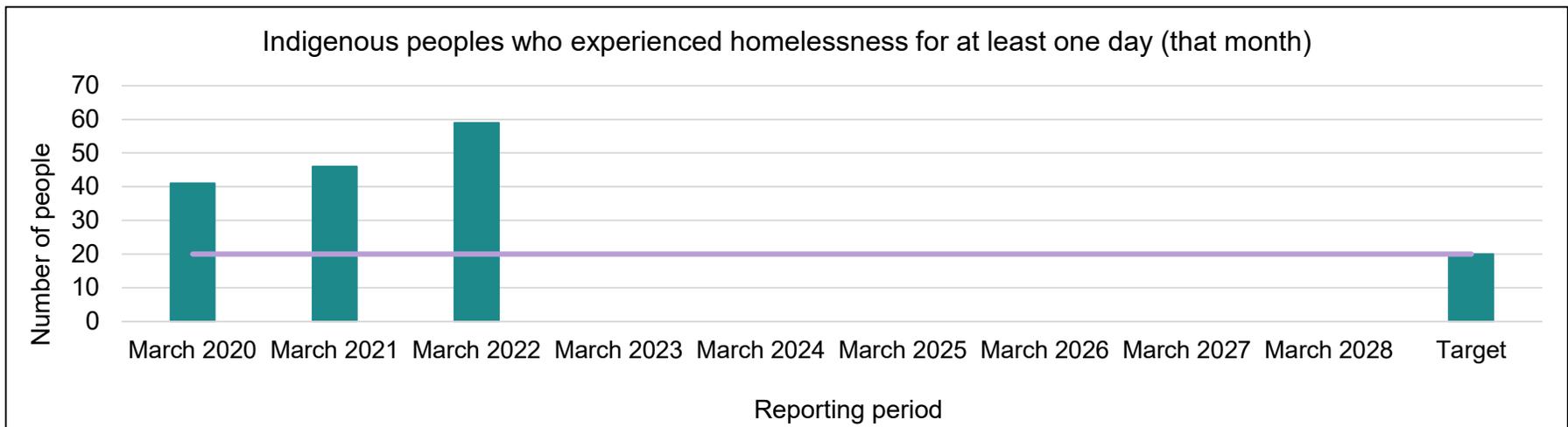


Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)	41	46	59	-	-	-	-	-	-	20

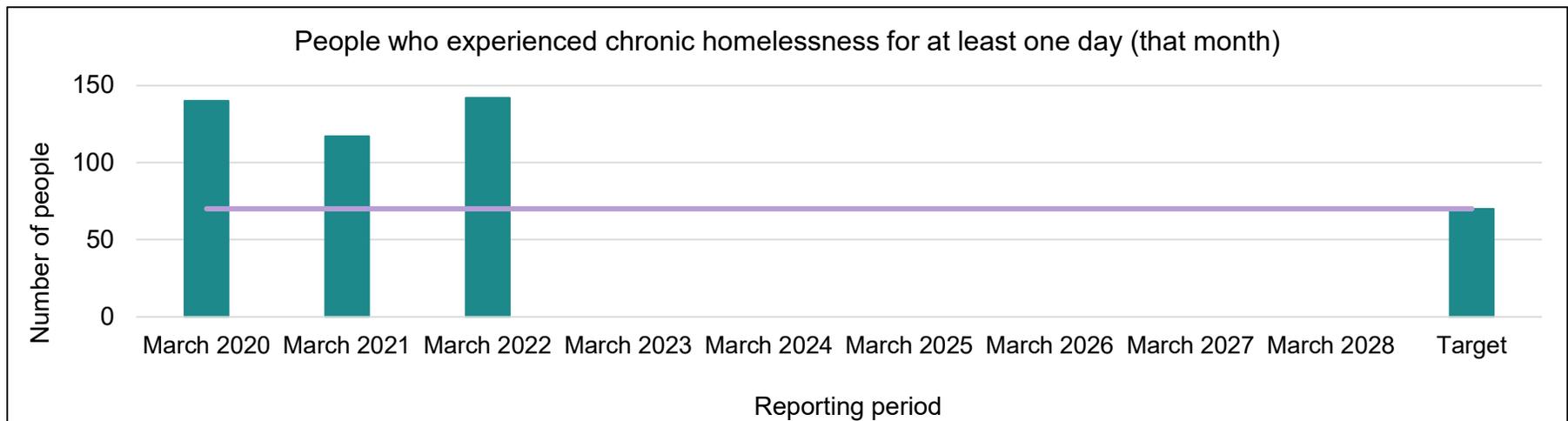


Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?

N/A

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)	140	117	142	-	-	-	-	-	-	70



Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?

N/A