

Reaching Home:

Peterborough's Homelessness Plan

2019 – 2024

Note:

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

Designated Community – Community Advisory Board

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1. Community Engagement

Please identify the steps taken to engage your community stakeholders in developing this plan.¹

576 community members provided feedback through recent consultations.

Below is the chart that shows where we heard their voices. Note 86 were online surveys and 333 were in-person surveys. 72 were in group consultation and 85 were through the Community Well-being Plan consultation.

Location	Number of Participants
Community Barbeque	27
Client feedback from Social Service workers	11
Provider meeting	7
St. Luke's Foodbank	16
Pride in the Park	32
Good Neighbours Foodbank	28
Leta Community bbq	10
Lakefield Foodbank	16
Accessibility Advisory Committee	14
Cameron Street Foodbank	9
North Kawartha Township	2
Otonabee South Monaghan Management Meeting	8
St Vincent de Paul foodbank	23
Social Services Staff meeting	75
Millbrook Foodbank	10
Online Surveys	86
Trent Lakes Foodbank	3
Anonymous survey	1
Housing Roundtable consultation	14
Nogojwanong Friendship Centre	2
Selwyn Township	1
Brock Mission	10
Affordable Housing CIP meeting	4
Warming Room	9
County feedback through email address	1
	419
Group consultation session	37
Group consultation session	35
Community Wellbeing Plan	85
	157
TOTAL	576

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For the voluntary question regarding demographics, we got 203 responses. It is possible that there are multiple factors identified per respondent.

Factor Identified	Occurrence
Having a low income	178
Struggling with the costs of housing	141
Indigenous, Metis or Inuit	42
Fleeing domestic violence or human trafficking (or would like to)	39
A senior (over age 65)	40
A youth (under age 25)	42
A veteran	6
A Francophone (i.e. French Canadian)	10
Someone who has been released from a hospital stay in the last 3 months	27
Someone in the LGBTQ2S community	44
A person with a mental health concern	112
A person who struggles with substance use/ addictions	67
An immigrant or refugee	15
A person with physical disabilities	81
A student	32
Being homeless (now or in the past)	91
Someone who was discharged from jail in the last 3 months	22
Other (please list)	21

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2. Investment Plan

In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream *and* Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.

	2019-20	2020-21	2021-22	2022-23	2023-24
Housing Services	59,999	63,028	74,393	77,948	74,393
Prevention and shelter diversion	0	63,028	74,393	77,948	74,393
Support Services	112,000	63,028	74,393	77,948	74,393
Capital Investments	0	0	0	0	0
Coordination of Resources and Data Collection	88,255	62,670	73,336	58,846	69,511
Administration	45,927	44,427	52,326	51,651	51,651
TOTAL	306,181	296,181	348,841	344,341	344,341

Our community recognizes that Reaching Home is a service-based program and will not be pursuing capital projects. We will be using our funding towards Housing services, Prevention and shelter diversion and Support services. Our CCI funding will be used towards Coordination of resources and data collection, in addition we will be using a portion of our annual allocation to support the PIT count. The dollars listed in 2019-20 above are based on the year's actual allocation. The additional four years are split evenly amongst Housing services, Prevention and shelter diversion and Support services. The current year 2019-20 marked the final year of our current commitments. An open community Request for Proposals will be issued shortly.

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3. Cost-Matching Requirement

In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.

Projected Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 – 24 TOTAL
Provincial CHPI	3,300,000	3,300,000	3,300,000	3,300,000	3,300,000	16,500,000
Provincial Home for Good	980,000	980,000	980,000	980,000	980,000	4,900,000
Municipal	647,600	647,600	647,600	647,600	647,600	3,238,000
Total	4,927,600	4,927,600	4,927,600	4,927,600	4,927,600	24,638,000

4. Coordinated Access

Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions. **Note:** Please also ensure you discuss how Indigenous Organizations have been engaged on the design of Coordinated Access, or how they will be engaged.

A decentralized Coordinated Access System has been implemented in Peterborough since April 2019 in an effort to end chronic homelessness by 2025. The CAS has been developed as a community-led initiative and strategy to match individuals and families experiencing homelessness to appropriate housing and support resources based on their level of need.

Since April 2017, Peterborough has been utilizing HIFIS as the HMIS to streamline and understand the real-time data about the state of homelessness in the community. All of the Community Access Points practice a Housing First approach and complete either the VI-SPDAT or full SPDAT assessments with individuals who present as homeless. Once the assessments

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are completed and necessary information gathered, individuals are added to the By Name Priority List (BNPL). The BNPL is an up-to-date, real-time list of everyone in the community who is experiencing homelessness and their level of need. The list is prioritized by a list of criteria determined by a group of homelessness response organizations, ensuring that the most vulnerable individuals are prioritized for supports and services first. There are specifically designated supports and services to match varying acuity levels of individuals on the BNPL.

The information collected through our Coordinated Access System will be used to:

- Identify and know everyone in the community who is experiencing homelessness;
- Better understand the needs of those experiencing homelessness;
- Evaluate and improve existing programs and services; and
- Advocate for system level changes related to housing and poverty.

The Coordinated Access System in Peterborough is guided by a list of policies, processes and procedures outlined in the Peterborough Coordinated Access System Guide where more specific information can be found. [The Peterborough CAS Guide](#) was developed with consultation of homelessness response organizations in the community and incorporates best practices as outlined by Built for Zero-Canada.

5. Community-Wide Outcomes

If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.

- To reduce chronic homelessness to zero by 2025
- Priority populations include youth under 24 and seniors over 65 and the chronically homeless
- To reduce new inflows into homelessness
- To reduce returns to homelessness
- To have real time data through by-name list and data dashboards that show everyone in the community experiencing homelessness.

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6. Official Language Minority Communities

The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.

We do not have a significant demand for both official languages. When an individual or group does need translation services the New Canadian Centre is contacted, and they locate an appropriate translator for the individual / group. Upon request we will have project related documents translated within a reasonable timeframe.

Note: You may list more than one name for each sector.

Sector	Community Advisory Board Members
Service Canada (Ex-Officio Member)	Nick Mulhall, Alexandra Fischer
Provincial/Territorial government	
Local/Municipal government	Dorothy Olver, Keith Riel
Indigenous Peoples and organizations	
Veterans Affairs Canada or veterans serving organizations	
Organizations serving women/families fleeing violence	Bill McNabb
Youth and/or youth serving organizations (including Child Welfare Agencies)	Meagan Hennekam
Organizations serving seniors	
Newcomer serving organizations	
Health organizations, including hospitals and other public institutions, and organizations focused on mental health and addictions	
Individuals with lived experience of homelessness	Shirley Brown
Organizations serving individuals experiencing, or at risk of experiencing homelessness	Bill McNabb
Private Sector	
Landlord Associations and/or the housing sector	Maisie Watson, Bonnie Clark, Darleen Cook
Other	

Community Advisory Board Chairs or Co-Chairs (if applicable):

I affirm that the above members of the Community Advisory Board have reviewed the attached Community Plan, and that a majority of Community Advisory Board members approve of its content.

_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)
_____	_____	_____
Name	Signature	Date (YYYY-MM-DD)

