



2009
DIRECTORY
OF MEMBER
AGENCIES

2009 United Way Member Agencies

Updated July 2009

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Preface

This directory provides detailed information about the program and services funded by the United Way of Peterborough & District. The individual, business and workplace donations we receive from our annual campaign allow the United Way of Peterborough & District to directly support 91 programs and services in the County and City of Peterborough.

All Member Agencies of the United Way are provincially incorporated and federally registered charities. All Member Agencies are required to undergo regular financial, governance and program reviews by the United Way's Funding Review Team Volunteers. These volunteers access the organization's operations, compliance to Government and United Way regulations, and determine need and merit of the financial request.

The 2009-2010 United Way funding indicated for each agency **does not** include any designations the agency may receive.

In most cases, United Way is only one of the funders that the agencies access. Many receive funding from the various governmental agencies such as the Ministry of Health and Long Term Care.

Our agencies welcome enquiries about their programs and services. Please feel free to contact them directly or visit their web sites. You can also learn more about each agency through the United Way's web site www.uwpeterborough.ca or through 211 Peterborough www.211ontario.ca.

UNITED WAY OF PETERBOROUGH & DISTRICT

Address: 277 Stewart Street
Peterborough, ON K9J 3M8
Phone: (705) 742-8839
Fax: (705) 742-9186
Email: office@uwpeterborough.ca
Web Site: www.uwpeterborough.ca

Peterborough's Umbrella Funding Agency Since 1941

Agency Description: United Way of Peterborough & District is a local volunteer-driven, incorporated registered charity that is a member in good standing of United Way/Centraide Canada. Through a major annual fundraising campaign, provides funding to 31 Member Agencies. United Way participates in many initiatives that build our community and improves the quality of life throughout the City and County of Peterborough.

UNITED WAY COMMUNITY PROGRAMS:

Organizational & Community Development (OCD) provides programs including; training, consultation and guidance to local non-profit organizations; create leadership opportunities for youth; mobilization of the community to supply school-related necessities to youth and children in need; catalogue and dissemination of community services information to the general public in person, by phone, and through the www.211ontario.ca web site; recruit and deploy community response volunteers in the event of a disaster or human care emergency.

Labour Community Services (LCS) trains workers to become Union Counsellors or Peer Counsellors who in turn help co-workers find effective solutions to personal problems. Counsellors offer guidance, referrals and information to colleagues in need of support. This national program created by the Canadian Labour Congress is implemented in Peterborough as part of a partnership with the Peterborough & District Labour Council.

Number of Volunteers Involved Annually with Agency: Over 2,000

Number of Staff: 9 full-time, 1 part-time

Big Brothers & Big Sisters Association of Peterborough Incorporated

Darlene Evans, Executive Director

Address: 483 George Street South
Peterborough, ON K9J 3E6
Phone: (705) 743-6100
Fax: (705) 743-1045
Email: peterborobbbs@aol.com
Web Site: www.bigbrothersandsistersoftbo.com

Member Since: Big Brothers - 1966; Big Sisters - 1972

Agency Description: Promotes the growth and development of at-risk children by providing opportunities for one-to-one friendships with positive adult role models.

2009-2010 United Way Funding: \$109,638

United Way funded programs: General budget to support matching adults and children, In-School Mentoring; Big Bunch program; Occasional Big program; Kids n' Kops camp.

Number Who Benefit Annually: 311 active matches across all programs. In-school mentoring program active in 29 elementary schools in Peterborough City and County. More than 60 children participate in Big Bunch program each year.

Number of Volunteers Annually: 450+

Number of Staff: 5 Full-Time

Canadian Mental Health Association, Peterborough Branch

Mark Graham, Executive Director

Address: 466 George St N
Peterborough, ON K9H 3R7
Phone: (705) 748-6711
TTY: (705) 743-1621
Fax: (705) 748-2577
Email: info@peterborough.cmha.on.ca
Web Site: www.peterborough.cmha.on.ca

Member Since: 1955

Agency Description: Offers a broad range of mental health services and programs for those living with serious mental illness. Operates a Crisis Line and additional programs which serve a large geographic area.

2009-2010 United Way Funding: \$76,600

United Way funded programs: Health promotion including library and resource centre; support groups - mood disorder and Survivors of Suicide; volunteer training; support group leader

training; speaker's bureau; interlink choir; information referrals; community development, networking; volunteer development, mental health week, educational events.

Number Who Benefit Annually: All Residents of Peterborough City and County.

Number of Volunteers Annually: 120

Number of Staff: 130

Canadian Red Cross, Peterborough-Haliburton Branch

Deb Cockerton, Front Line Manager

Address: Harstone House, 565 Water St
Peterborough, ON K9H 3M7

Phone: (705) 745-8222

Fax: (705) 745-6234

Email: peterborough-haliburton@redcross.ca

Web Site: www.redcross.ca

Member Since: 1941

Agency Description: Volunteer-based humanitarian agency with the mission to improve the lives of the vulnerable.

2009-2010 United Way Funding: \$50,950

United Way funded programs: Disaster Services; Health Equipment Loan Plan (HELP); Injury Prevention and Safety Promotion; Respect ED (violence and abuse prevention); Youth Program.

Number Who Benefit Annually: 9,300

Number of Volunteers Annually: 90

Number of Staff: 5

Community Care Peterborough

Danielle Belair, Executive Director

Address: Queen Alexandra Community Centre
180 Barnardo Ave
Peterborough, ON K9H 5V3

Phone: (705) 742-7067

TTY: (705) 742-2075

Fax: (705) 745-6011

Email: centofc@commcareptbo.org

Web Site: www.commcareptbo.org

Apsley Office: (705) 656-4589

Chemung Office: (705) 292-8708

Harvey Office: (705) 657-2171

Havelock Office: (705) 778-7831

Lakefield Office: (705) 652-8655

Millbrook Office: (705) 932-2011

Norwood Office: (705) 639-5631

Member Since: 1976

Agency Description: Provide services to support independence and promote peace of mind for seniors, their families, and adults with physical challenges in the City and County of Peterborough.

2009-2010 United Way Funding: \$59,500

United Way funded programs: General budget to support Caremobile; Diners Club; Friendly Visiting; Home Making; Home Maintenance; Meals on Wheels; Personal Distress Alarms; Telephone Reassurance Checks; Wellness and Health Clinics (blood pressure and foot clinics); Loan Cupboards, Medical Equipment Registry; Transportation; Information and Referral services.

Number Who Benefit Annually: 7,833 information calls and/or visits; 103,326 units of service; more than 4,000 people.

Number of Volunteers Annually: 883

Number of Staff: 10 full-time, 14 part-time

Community Counselling and Resource Centre

Casey Ready, Executive Director

Address: 459 Reid St
Peterborough, ON K9H 4G7
Phone: (705) 742-4258
Fax: (705) 741-1734
Email: ccrc@ccrc-ptbo.com
Web Site: www.ccrc-ptbo.com

Credit Counselling Centre:
351 Charlotte St, Suite 203
Peterborough, ON K9J 2W1
Phone: (705) 742-1351
Fax: (705) 742-2895

Housing Resource Centre:
229 King St.
Peterborough, ON K9J 2R8
Phone: (705) 743-9122
Fax: (705) 742-3015

Community Service Orders:
229 King St.
Peterborough, ON K9J 2R8
Phone: (705) 743-6376
Fax: (705) 742-3015

Member Since: 1958

Agency Description: Assist people to strengthen their lives. Promote community wellness through counselling, support, and resources to assist with personal well-being; credit and financial

management; access to housing; connection to community. Services include: Counselling for individuals, families, couples and groups; Credit Counselling; Community Service Orders; Housing Resource Centre; Public Education and Employee Assistance Plan. Services available at various county locations.

2009-2010 United Way Funding: \$179,992

United Way funded programs: Housing Resource Centre; individual, family, couple and group counselling; Credit Counselling.

Number Who Benefit Annually: 11,000

Number of Volunteers Annually: 27

Number of Staff: 20 full-time, 9 part-time

Community Living Peterborough

Jack Gillan, Chief Executive Officer

Address: 223 Aylmer St N
Peterborough, ON K9J 3K3
Phone: (705) 743-2411
Fax: (705) 743-3722
Email: contact@communitylivingpeterborough.ca
Web Site: www.communitylivingpeterborough.ca

Member Since: 1971

Agency Description: Brings people with intellectual disabilities and their communities together. Services and supports include; Family Support, Supported Housing, Employment Options, Community Day Options, Volunteer Services, and Community Development. Our Mission is "to inspire respect and equality for people with intellectual disabilities by promoting community knowledge, organizational excellence, and individual quality of life." Our vision is that all people live in a state of dignity, share in all elements of living in the community, and have the opportunity to participate effectively.

2009-2010 United Way Funding: \$38,500

United Way funded programs: Volunteer Services Program

Number Who Benefit Annually: 400

Number of Volunteers Annually: 200 - 250

Number of Staff: 70 full-time, 70 part-time

COIN, Community Opportunity & Innovation Network

Linda Slavin, General Manager

Address: 251 Charlotte St.
Peterborough, ON K9H 2V2
Phone: (705) 743-0238
Fax: (705) 741-6070

Email: info@coin-ced.org

Website: www.coin-ced.org

Member Since: 2009

2009 United Way Funding:

Agency Description: Promotes equality, wellness and empowerment through innovation and sustainable community economic development. Supports initiatives in rural and urban areas with a wide spectrum of clients and community partners. Administers Social Enterprises TEKdesk, reBOOT, Natual Blends Café, World 2 Go Foods and The Learning Source. Projects are partnership driven, building on community assets and expertise provides opportunities for job skills for the under-employed. Administrator for the Community Access Program for Peterborough County. Operates Rural Youth Entrepreneurship Program guiding youth interested in starting their own business.

Number of Staff: 4

Down Syndrome Association of Peterborough

Deb Reid, Executive Director

Address: 291 Charlotte St, Unit 3
Peterborough, ON K9J 2V6

Phone: (705) 749-6695

Fax: (705) 749-5864

Email: info@downsyndromepeterborough.ca

Web Site: www.downsyndromepeterborough.ca

Member Since: 2001

Agency Description: Provides encouragement and support for people with Down syndrome to participate in all aspects of community life. Advocates for acceptance and opportunities for people with Down syndrome, reassures parents that there are other families in similar circumstances who can provide support, promotes awareness for people with Down syndrome on the part of educators, medical professionals and the community.

2009-2010 United Way Funding: \$25,000

United Way funded programs: General budget

Number Who Benefit Annually: 80

Number of Volunteers Annually: 40

Number of Staff: 5 (1 Full Time, 4 Part Time)

Elizabeth Fry Society of Peterborough

Joan Corrigan, Executive Director

Address: 223 Aylmer St N, Unit C

Peterborough, ON K9J 3K3
Phone: (705) 749-6809
Fax: (705) 749-6818
Email: info@efryptbo.org
Web Site: www.elizabethfry.ca

Member Since: 1992

Agency Description: Provides programs and services for criminalized women and those at risk of being in conflict with the law. Advocate for change within the criminal justice system as it directly impacts women and children.

2009-2010 United Way Funding: \$66,012

United Way funded programs: General budget to support part-time initiatives: Court Support Services - advocacy and support in court for women appearing on charges, including information about court procedures, counselling, assistance at the time of sentencing, and referrals to other service providers; Agency Coordination - management of the internal and external direction of the agency; including developing policies and procedures; liaising between staff and board; writing grant proposals; reporting to donors and building community networks; Group Programming in Anger Solutions, Stop Shoplifting, Self-Esteem, and Taking Control; one-on-one programming; community education and development

Number Who Benefit Annually: 200

Number of Volunteers Annually: 15

Number of Staff: 4

John Howard Society

Kathy Neill, Executive Director

Address: 305 Stewart St
Peterborough, ON K9J 3N2
Phone: (705) 743-8331
Fax: (705) 743-8340
Email: jhsptbo@jhsptbo.com
Web Site: www.jhsptbo.com

Member Since: 1957

Agency Description: Works to make Peterborough a safer community through prevention, education, and treatment programs assisting those at risk or in conflict with the law.

2009-2010 United Way Funding: \$58,379

United Way funded programs: Programs supporting men, women, and youth that focus on anger management and family violence prevention.

Number Who Benefit Annually: 1,000

Number of Volunteers Annually: 20

Number of Staff: 10

KAIROS Non-Profit Housing

Janine McDonald, Manager

Address: 185 Romaine St
Peterborough, ON K9J 2C3
Phone: (705) 741-2483
Fax: (705) 741-1655
Email: kairos@nexicom.net
Web Site: www.kairoshomes.com

Member Since: 2000

Agency Description: Provides safe, affordable housing for women and children who are leaving situations of domestic violence.

2009-2010 United Way Funding: \$11,980

United Way funded programs: General budget

Number Who Benefit Annually: 12-20 families, 24-40 children.

Number of Volunteers Annually: 20 - 25

Number of Staff: 2

Kawartha Child Care Services

Sheila Olan-MacLean, Executive Director

Address: PO Box 1750
Peterborough, ON K9J 7X6
Phone: (705) 749-3488
Fax: (705) 749-9788
Email: solanmaclean@kawarthachildcare.com
Web Site: www.kawarthachildcare.com

Member Since: 1988

Agency Description: Kawartha Child Care Services is a dynamic non-profit organization dedicated to excellence in early learning and care for children through centre-based programs, home child care programs, before and after school programs and summer camps. Locations throughout the City and County of Peterborough including Apsley, Millbrook and Ennismore.

2009-2010 United Way Funding: \$39,150

United Way funded programs: Subsidies for low income families to support the Infant Early Learning and Care program and Toddler and Preschool Early Learning and Care program in Apsley.

Number Who Benefit Annually: 700

Number of Volunteers Annually: 20

Number of Staff: 95

Kawartha Food Share

Chris Kawalec, Office Manager

Address: 665 Neal Dr., Unit 1, PO Box 1413
Peterborough, ON K9J 7H6
Phone: (705) 745-5377

Fax: (705) 745-9708

Email: info@kawarthafoodshare.com

Web Site: www.kawarthafoodshare.com

Member Since: 2001

Agency Description: A warehouse and distribution centre for emergency food in the City and County of Peterborough. Provides food to 36 local agencies operating food banks, food cupboards, and meal programs. Supports up to 7,500 children daily through over 40 school meal programs. Works to heighten public awareness of local hunger issues.

2009-2010 United Way Funding: \$50,000

United Way funded programs: General budget

Number Who Benefit Annually: Each month over 6,500 people receive food, with 40% of them being youth and children.

Number of Volunteers Annually: 350

Number of Staff: 5

Kawartha Sexual Assault Centre

Brenda Scott, Executive Director

Address: 102 - 411 Water St
Peterborough, ON K9H 3L9

Phone: (705) 748-5901

Crisis Line: (705) 741-0260 or (866) 298-7778

Fax: (705) 741-0405

Email: ksac@nexicom.net

Web Site: www.kawarthasexualassaultcentre.com

Member Since: 2001

Agency Description: Provides services to victims/survivors of recent and historical sexual assault through professional, well-developed, responsive services including public education as a preventative measure. Services are immediate, free and confidential. Services are available throughout Peterborough County.

2009-2010 United Way Funding: \$41,350

United Way funded programs: Client services including: individual and group counselling; advocacy; accompaniment; 24-Hour crisis line; outreach services; public education.

Number Who Benefit Annually: 1,256 individual counselling appointments; 2,209 crisis line calls; 71 advocacy and accompaniment appointments; 678 group counselling clients; 179 public education presentations.

Number of Volunteers Annually: 45

Number of Staff: 5

Kinark Child & Family Services

Alan Vallillee, Area Program Director

Address: 275 - 380 Armour Rd
Peterborough, ON K9H 7L7
Phone: (705) 742-3803 1-800-386-6561
Intake: (888) 454-6275
Fax: (705) 743-4144
Email: alan.vallillee@kinark.on.ca
Web Site: www.kinark.on.ca

Member Since: 2000

Agency Description: Provides a full range of free, confidential children's services to children and youth with mental health issues, as well as support to families and caregivers. Programs include Individual/Family Counselling; Home-Based Family Preservation Services; In-School Programs; Residential Services; TAPP-C Program (Arson Prevention Program); Respite; Mental Health Promotion; Triple P and SNAP Parent Education Programs; Supervised Access; Preschool Consultation; Therapeutic Family Care; Psychiatric, Psychological Consultation and Assessment.

2009-2010 United Way Funding: \$30,000

United Way funded programs: Parent Education Program and SNAP Child/Parent Group Program.

Number Who Benefit Annually: 950

Number of Volunteers Annually: 100

Number of Staff: 44

Learning Disabilities Association of Peterborough

Shari Davis, Executive Director

Address: 204 - 159 King St
Peterborough, ON K9J 2R8
Phone: (705) 748-9455
Fax: (705) 748-9455
Email: administration@ldaptbo.com
Web Site: www.ldaptbo.com

Member Since: 1981

Agency Description: Provides a resource library; self advocacy training; self advocacy groups and advocacy support; one-to-one resource facilitation support; parent education groups; Adaptive Technology Training; CAP (Computer Access Program); Computers for Literacy Development tutoring program; SOAR Program (transitional support for learning disabled students moving into high school), community education, presentations, seminars; quarterly newsletter.

2009-2010 United Way Funding: \$56,833

United Way funded programs: General budget

Number Who Benefit Annually: 5,900 people accessing services

Number of Volunteers Annually: 112

Number of Staff: 5.2

Multiple Sclerosis Society

Gayl Hutchison, Chapter Coordinator

Address: PO Box 324
Peterborough, ON K9J 6Z3
Phone: (705) 748-4221
Fax: (705) 748-4527
Email: mssociety@cogeco.net
Web Site: www.mssociety.ca

Member Since: 1966

Agency Description: Enhances independence and quality of life for people with Multiple Sclerosis and their families through direct services and programs including: financial assistance; education; support counselling; advocacy; self-help groups; social activities. Supports research into the cause and cure of Multiple Sclerosis.

2009-2010 United Way Funding: \$32,000

United Way funded programs: General budget supports Client Services, Education, Volunteer Resources and Administration.

Number Who Benefit Annually: 260

Number of Volunteers Annually: 315

Number of Staff: 1.3

New Canadians Centre - Peterborough

Ziysah D. Markson, Executive Director

Address: D - 205 Sherbrooke St
Peterborough, ON K9J 2N2
Phone: (705) 743-0882
Fax: (705) 743-6219
Email: info@nccpeterborough.ca
Web Site: www.nccpeterborough.ca

Member Since: 1989

Agency Description: Assists newly arrived immigrants and refugees to Peterborough and area by providing settlement and integration programs and services, offers settlement counselling, employment services, computer classes, language assessments, and a variety of programs and workshops. The Host Program matches newcomers with local citizens to assist them adjust to life in Canada. Settlement Counselling includes general counselling, community orientation, assistance arranging interpretation and translation, help filling out forms, information on government and community services such as schools, health care services, recreational facilities, etc. Employment Counselling facilitates the employment of newcomers in their field of choice by providing

current information, professional guidance and a positive, supportive atmosphere. Employment assistance services are available for foreign-trained professionals who require assistance with credential evaluation and accreditation. The Employment Initiative places new Canadians in local non-profit businesses to receive workplace training and hands-on experience, offering an opportunity to acquire Canadian experience. Partnership Council on Immigrant Integration aims to develop a community strategy that helps facilitate the meaningful and successful integration of immigrants in the community. The mandate is to ensure that the City and County of Peterborough is better equipped to attract, retain and integrate new Canadians into an inclusive environment.

2009-2010 United Way Funding: \$13,500

United Way funded programs: General budget

Number Who Benefit Annually: 900 people

Number of Volunteers Annually: 150

Number of Staff: 7 full-time, 1 part-time

Nursery Two Inc.

Teresa Burke, Executive Director

Address: St. Alphonsus School, 875 St. Mary's St
Peterborough, ON K9J 4H7

Phone: (705) 745-7553

Fax: (705) 745-7571

Member Since: 1981

Agency Description: Offers year-round full day developmental pre-school program for children 15 months to 12 years of age. Provides inclusive program specializing in services for children with special needs and/or identified as high risk.

2009-2010 United Way Funding: \$61,706

United Way funded programs: Transportation, Fee Assistance and Families in Crisis.

Number Who Benefit Annually: 188 Families

Number of Volunteers Annually: 45

Number of Staff: 16

PARN - Your Community Aids Resource Network

Kim Dolan, Executive Director

Address: 302 - 159 King St
Peterborough, ON K9J 2R8

Phone: (705) 749-9110 1-800-361-2895

TTY: (705) 749-9110

Fax: (705) 749-6310

Email: getinformed@parn.ca

Web Site: www.parn.ca

Member Since: 2000

Agency Description: Provides support, prevention education, health promotion, and advocacy for people living with and affected by HIV/AIDS and for people at risk of HIV transmission both in the community and in prison. Provides awareness of HIV/AIDS related issues to the community including a Harm Reduction program, social marketing campaigns; facilitation and programming of the Rainbow Youth Coalition dedicated to raising awareness of homophobia heterosexism through anti-oppression, anti-homophobia training for service providers, youth and community members; works to create safer spaces for Lesbian, Gay, Bi-sexual, Transgender, and Two-Spirited Youth; plans events with and for LGBTTS youth in our community.

2009-2010 United Way Funding: \$17,700

United Way funded programs: Rainbow Youth Coalition: an HIV/AIDS prevention education program guided by community partners through bi-weekly social support groups for lesbian, gay, bi-sexual, transgendered, transsexual, two-spirited and queer youth and their allies. In-service workshops and community events. Supports development of Gay-Straight Alliances in local high schools.

Number Who Benefit Annually: Over 100 people, HIV infected and affected; over 300 people access harm reduction materials, LGBTTS youth in our community.

Number of Volunteers Annually: 50 active, 60 short-term or episodic volunteers.

Number of Staff: 5 full-time, 4 part-time

Peterborough Community Chaplaincy

Dan Haley, Executive Director

Address: PO Box 235
Peterborough, ON K9J 6Y8

Phone: (705) 741-4172

Fax: (705) 741-4833

Email: danhaley@nexicom.net

Web Site: www.ptbochaplaincy.org

Member Since: 2007

Agency Description: Provides a supportive environment and practical daily assistance to people making the transition from prison to community. Primary focus is on community safety and the belief that everyone has equal value and worth. Supportive services include safe, affordable transitional housing; teaching life skills; assistance finding suitable work; obtaining financial support; receiving medical care; nutritional counselling.

2009-2010 United Way Funding: \$50,000
United Way funded programs: General Budget
Number Who Benefit Annually: 40-50 clients per year.
Number of Volunteers Annually: 95
Number of Staff: 1

Peterborough Family Resource Centre (Ontario Early Years Centre)

Barbara Lillico, Executive Director

Address: 201 Antrim St
Peterborough, ON K9H 3G5
Phone: (705) 748-9144
Fax: (705) 748-9177
Email: administrator@pfrc.ca
Web Site: www.pfrc.ca

Member Since: 1984

Agency Description: Designated as the Ontario Early Years Centre for Peterborough, provides free programs and information for parents throughout the city and county, including: father/mother and child programs; pregnancy, birth, infant development, school readiness; speakers' bureau; parenting courses, support groups; child development and parenting information; coordination and delivery of parenting programs and nursery support at Peterborough School for Young Moms; child care information and options; toy and book lending library; link to other early years services; volunteer opportunities. Administration of all School Nutrition Programs for Central East Ontario.

2009-2010 United Way Funding: \$60,000

United Way funded programs: Rural Outreach Services, School for Young Moms

Number Who Benefit Annually: 40,000 visits

Number of Volunteers Annually: 125

Number of Staff: 26

Peterborough Social Planning Council

Brenda Dales, Executive Director

Address: 187 Simcoe St
Peterborough, ON K9H 2H6
Phone: (705) 743-5915
Fax: (705) 748-6174
Email: pspc@pspc.on.ca
Web Site: www.pspc.on.ca

Member Since: 1977

Agency Description: Serves the City and County by providing sound, unbiased research on local issues including income security,

homelessness, poverty, child development, violence prevention, and access to food and shelter. Facilitate active, broad-based citizen participation in shaping healthy communities in the City and County. Acts as a catalyst for positive, sustainable social change. Promotes understanding that "social justice is in everyone's interest". Believes that to have a truly healthy community, barriers to full inclusion and involvement in society must be removed. Activities include public education, social research and policy analysis; community development; partnerships with organizations and groups of people.

2009-2010 United Way Funding: \$72,700

United Way funded programs: General Budget

Number Who Benefit Annually: All residents of Peterborough City and County

Number of Volunteers Annually: 100

Number of Staff: 3 staff plus contract staff

Peterborough Youth Services

Jamie Emerson, Executive Director

Address: 459 Reid St

Peterborough, ON K9H 4G7

Phone: (705) 743-1681

Fax: (705) 743-1994

Email: pysyouth@peterboroughyouthservices.ca

Web Site: www.peterboroughyouthservices.ca

Member Since: 1979

Agency Description: Provides individual, family and group counselling for youth 10 to 18 years of age struggling with social and emotional difficulties such as the trauma of abuse, parent/child conflict, family breakdown, conflict with the law, and others.

Outreach services including advocacy, mediation, problem solving, and crisis resolution. Supports available in the community and through both the public and separate school systems to help youth with a variety of immediate needs. Relapse prevention counselling and programs are provided for high-risk offenders between the ages of 12 and their 19th birthday. Operates a crisis response program in collaboration with Four County Crisis (Community Mental Health Crisis Response Program) and Peterborough Regional Health Centre.

2009-2010 United Way Funding: \$53,665

United Way funded programs: Program funding to support Counselling (youth, teen parents and family), prevention programs, outreach, Volunteer Coordinator.

Number Who Benefit Annually: 1,200

Number of Volunteers Annually: 28

Number of Staff: 16 + 35 fee for service contracts

Schizophrenia Society of Ontario, Peterborough Chapter

Allyson Susko, Regional Coordinator

Address: 466 George St N
Peterborough, ON K9H 3R7
Phone: (705) 749-1753
Fax: (705) 749-6175
Email: asusko@schizophrenia.on.ca
Web Site: www.schizophrenia.on.ca

Member Since: 1989

Agency Description: To improve the quality of life for families affected by schizophrenia. Family is defined by caring relationships between people with schizophrenia, relatives, friends, and other individuals in a supportive capacity. Mandate to support, educate, engage, and empower families; promote community awareness; advocate on behalf of families affected by schizophrenia; work cooperatively with organizations for allied disorders; support and advocate for relevant research; promote early intervention.

2009-2010 United Way Funding: \$42,697

United Way funded programs: General budget to support Family Education and Support Group; Schizophrenia Resource Centre; 10-week Strengthening Families Together; Caregiver Education Program; Service Provider Education Program; Student and Teacher Education (University, College, Elementary and High School); Behind the Mind's Eye Festival; Squeaky Wheel Guide to Mental Health Services; Volunteer Coordination.

Number Who Benefit Annually: 900

Number of Volunteers Annually: 26

Number of Staff: 2

St. John Ambulance - Peterborough Branch

Janice Cantello, Executive Director

Address: 1500 Lansdowne St W
Peterborough, ON K9J 2A2
Phone: (705) 745-0331
Fax: (705) 745-6002
Email: sjapeterborough@bellnet.ca
Web Site: www.sja.ca

Member Since: 1953

Agency Description: Enables residents to improve their health, safety, and quality of life by providing training and community service. Each year thousands of local residents are trained in essential lifesaving skills through First Aid, CPR, and babysitting

courses. CPR and emergency First Aid assistance is provided for up to 100 annual community events. Provides direct assistance to community during emergencies and disasters. Visits Peterborough and area elementary schools annually providing lifesaving lessons in First Aid, CPR, and general safety information. Sells a variety of first aid kits and supplies for workplace or home.

Number Who Benefit Annually: 20,000 school children in the free school program; 500 youth in the babysitting program; 5,000 people in First Aid/CPR courses; residents of Peterborough area from St. John Ambulance's community services.

Number of Volunteers Annually: 65

Number of Staff: 3 (2 full-time, 1 part-time)

Telecare Distress Centre of Peterborough Inc.

Merrill Alton-Graham, Coordinator

Address: PO Box 1535
Peterborough, ON K9J 7H7
Phone: (705) 745-2273
Email: info@telecarepeterborough.org
Web Site: www.telecarepeterborough.org

Member Since: 2003

Agency Description: Trained volunteers offer a listening ear 24 hours a day, seven days a week, 365 days a year. Calls range from loneliness to suicidal. Also makes reassurance calls to seniors and shut-ins

Number Who Benefit Annually: More than 11,000 calls in 2008

Number of Volunteers Annually: 90

Number of Staff: 0

Trent Child Care Inc.

Sandra Robinson, Executive Director

Address: 1600 West Bank Dr
Peterborough, ON K9J 7B8
Phone: (705) 748-1096
Fax: (705) 748-1017
Email: trentccc@nexicom.net
Web Site: www.trentu.ca/tccc

Member Since: 1986

Agency Description: Partnership of early childhood educators and parents, provides high quality child care for children 6 weeks to 12 years at four locations across Peterborough City and County.

2009-2010 United Way Funding: \$16,259

United Way funded programs: General budget

Number Who Benefit Annually: 266 families

Number of Volunteers Annually: 55

Number of Staff: 33

Trent Valley Literacy Association

Teresa Kerr, Executive Director

Address: 139 Douro Street
Peterborough, ON K9J 7H6
Phone: (705) 749-0777
Fax: (705) 749-0084
Email: info@trentvalleyliteracy.ca
Web Site: www.trentvalleyliteracy.ca

Member Since: 2009

Agency Description: Provides one-on-one tutoring in reading, writing, math and computers, small group instruction to help prepare for GED or community college, pre-employment training, and life skills development.

2009-2010 United Way Funding: None.

United Way funded programs: None, currently.

Number Who Benefit Annually: Approx. 200

Number of Volunteers Annually: Approx. 70

Number of Staff: 4

VON Peterborough, Victoria, Haliburton

Liz Loftus, District Executive Director

Address: 360 George St N, Suite 25, Peterborough Square
Peterborough, ON K9H 7E7
Phone: (705) 745-9155
Fax: (705) 745-3262
Email: alan.cavell@von.ca
Web Site: www.von.ca

Member Since: 2003

Agency Description: Provides quality community health and support services to the most vulnerable members of our communities to enable them to live independently. Nursing and non nursing staff care for people they provide service to. The Visiting Nurse Program provides nursing services within the home, downtown clinic or institutional setting. VON nurses are experienced in wound care management, chemo therapy administration, intravenous infusion, palliative care management and generalized areas to support individuals with their health care needs. Foot care services can be provided in your home or in a clinic setting throughout Peterborough City and County. Wellness Services include immunizations; blood pressure, glucose, cholesterol clinics; and any health care related educational sessions as needed. A clinic in the downtown core serves the healthcare needs of the "at risk" homeless population. A Nurse

Practitioner Clinic in Keene provides Primary Health Care services to Otonabee-South Monaghan. Adult Day Programs provides pleasant social experiences in a safe and stimulating environment for older adults in need of support to remain living at home. Provides a regular day of respite for caregivers. Locations in Peterborough, Lakefield, Havelock and areas. Offers a Weekend Stay Program which provides a 48 hour weekend respite opportunity for up to 4 Day Program clients within the Peterborough Centre. In-Home Respite C.A.R.E. Program provides in-home respite assistance for persons with Alzheimer Disease and related dementia. Provides a program of care and stimulation for the individual and regular relief for caregivers. SMART Group Exercise Program are gentle exercises for those over 55 who wish to improve their health and well-being but feel unable to participate in other fitness programs. Group programs offered at locations throughout Peterborough City and County including First Nations locations. SMART In-Home Exercise Program are ten simple, progressive exercises designed to maintain or improve functional fitness for those over 55 who are housebound or have limited access to the community. Neighbours Helping Neighbours is an educational opportunity to increase the capacity of individual community members to provide informal respite for neighbours and friends. Abuse Prevention of Older Adults (Public Education & Awareness) volunteers are available to provide education and awareness presentations to service groups, seniors' organizations and interested members of the public. Information on long term care services and assistance available (Resources/Service Co-ordination). Advice and Support to organizations to respond to unmet community health and social needs. Supports organizations such as the Coalition for Oral Health/Dental Care.

2009-2010 United Way Funding: \$24,014

United Way funded programs: Foot care services for frail, elderly, housebound, low income, and homeless individuals.

Number Who Benefit Annually: 6,500

Number of Volunteers Annually: 85

Number of Staff: 160

YMCA of Peterborough

Bob Gallagher, Chief Executive Officer

Address: 123 Aylmer St
Peterborough, ON K9J 3H8

Phone: (705) 748-9622

Fax: (705) 741-3719

Email: elaine_pope@ymca.ca

Web Site: www.peterboroughymca.org

Member Since: 1941

Agency Description: Promotes health and well-being within the community. In addition to the health and recreation facility, operates a licensed Childcare Centre and school age programs in Lakefield and day camp programs in the Lakefield area.

2009-2010 United Way Funding: \$75,500

United Way funded programs: Program funding to support Youth subsidized memberships.

Number Who Benefit Annually: 22,000

Number of Volunteers Annually: 250

Number of Staff: 33 full-time, 143 part-time

Youth Emergency Shelter of Peterborough Inc.

Walter Johnstone, Executive Director

Address: 196 Brock St
Peterborough, ON K9H 2P4
Phone: (705) 748-3851
Fax: (705) 748-6697
Email: general@yes-shelter.org
Web Site: www.yes-shelter.org

Member Since: 2001

Agency Description: Provides emergency and transitional shelter for homeless youth between the ages of 16 and 24, and families. Shelter is available 24 hours a day and fully supervised. Shelter residents receive basic care, meals, and life skills instruction. Operates a second stage housing program for youth in need of semi-independent living. Operates a number of job training programs for youth who are out-of-school and out-of-work.

2009-2010 United Way Funding: \$22,900

United Way funded programs: General budget to support Emergency Shelter beds, life skills instruction, supportive counselling.

Number Who Benefit Annually: 250-300

Number of Volunteers Annually: 130

Number of Staff: 15 full-time staff, 10-12 part-time staff

YWCA of Peterborough, Victoria & Haliburton

Lynn Zimmer, Executive Director

Address: 216 Simcoe St
Peterborough, ON K9H 2H7
Phone: (705) 743-3526
TTY: (705) 743-4015
Fax: (705) 745-4654
Email: info@ywcapeterborough.org

Web Site: www.ywcapeterborough.org

Member Since: 1941

Agency Description: Supports the right of women and their families to live free from violence, poverty, and oppression. Anti-violence work includes: Crossroads Shelter for abused women and their children; 24 hour crisis line counselling; support groups for abused women; annual community-wide Week Without Violence campaign; counselling outreach programs for abused rural women in Peterborough County through Women's Safety Network. Transitional support counselling in Peterborough County for women after leaving a violent relationship. Anti-poverty work includes support of community gardens and JustFood boxes. Owns and operates Centennial Crescent, a 40 unit rent-geared-to-income townhouse community for women and children. Operates Y's Buys, a second-hand clothing store. Seeks to increase diversity and accessibility with active anti-oppression training. Compass Training Centre, a social enterprise designed to deliver customized learning workshops about building inclusive programs and services and supporting positive workplace culture. GirlSpace programs promote self esteem and healthy relationships for young girls. Envisioning New Meanings of Difference and Disability, a province wide program to promote inclusion training by using arts-based practices produced by women with disabilities and differences. All locations are wheelchair accessible and have TTYs (telephones for the deaf).

2009-2010 United Way Funding: \$198,118

United Way funded programs: Program funding to support Crossroads Shelter, JustFood and Counselling Programs.

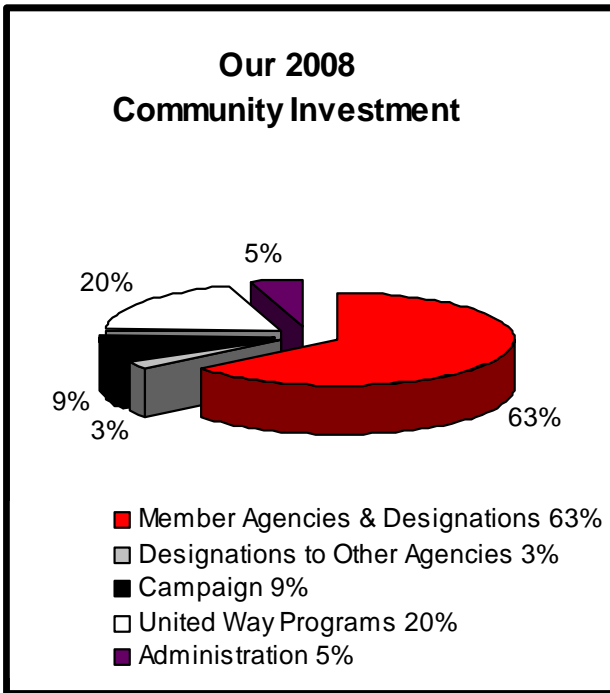
Number Who Benefit Annually: 4,500 women and children

Number of Volunteers Annually: 170

Number of Staff: 90

YOUR UNITED WAY GIFT...

- Stays in our community
- Helps address poverty, violence, mental and physical challenges
- Family breakdown, abuse and illiteracy
- Helps people who need it most
- Guarantees donor privacy and confidentiality
- Supports many charities



United Way funding directly supports **91** programs and services in our city and county, offering help and hope to over **42,000** people locally.

A few of the ways United Way helped locally in 2008...

- 890 children in need received essential school supplies through Backpacks for Kids.
- 20 students with Down Syndrome participated in a twenty week karate program (the only program of its kind in Canada).
- 492 children and youth were matched with Big Brother or Big Sister mentors.
- Over 700 seniors enjoyed and benefited from the delivery of nutritious meals.
- 518 learning disabled children received one-to-one specialized tutoring.
- 6,500 people used our local food banks every month, 40% were youth and children.
- 2,209 crisis line calls were answered in 2008.
- 973 seniors and adults with physical disabilities were able to get to their doctors' appointments.
- 12 families, including 16 children, gained access to a safe, affordable home.
- 42 children living in poverty were provided with two meals each day and were able to attend a full day early learning program.
- 20 new Canadian children and youth were helped with English as a Second Language (ESL) through a homework club.
- 35 underprivileged youth were able to experience summer day camps.
- Homelessness was prevented for 500 households through access to housing emergency funds.
- Over 1300 children and families were kept warm through Coats for Kids and Mitts for Kids.

90% of Canadians will use a United Way funded service in their lifetime.



United Way
of Peterborough & District

277 Stewart Street
Peterborough, ON K9J 3M8
Phone: (705) 742-8839
Fax: (705) 742-9186
Email: office@uwpeterborough.ca

www.uwpeterborough.ca